

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/30/2021	11:31	11:31 AM	210830112935	720	Camino Norte	Also Calling About 750 Camino Norte. Need To Know When Rental Licenses Can Be Revoked. There's Multiple Complaints About Weekend Long Parties. I Have Called Multiple Times. Please Call.	Patricia Purdy	CODE	12:30:00 PM	Contacted RP at 1230 and he had multiple questions regarding vacation rental violations and the citation process. Explained to him how it works and gave him all the appropriate phone numbers to obtain the information he was looking for.	N/A	
09/03/2021	8:46	8:46 AM	210903084549	7	Warm Sands Place	The Pool Equipment At This Address Is Malfunctioning. Its Very Loud And We Can Hear It Inside Our House.	Palm Springs Rental Agency/Oranj Palm	CODE	9:09:00 AM	Arrived at the property at 9:09am. From the front of the property, pool equipment was heard. Contacted the LC and at 9:11am advised them of the noise. They were sending someone out to fix the problem. RP did not wish a callback.	N/A	
09/03/2021	10:16	10:16 AM	210903101431	N/A	N/A	I Noticed On Air Bnb A 1 Bedroom For 4 Guests Available For Rent, Also Said A Murphy Bed In The Living Room. Its Being Manager By Evolve Mgmt In Palm Spring Villas. Please Be Advised.	N/A	CODE	10:39:14 AM	Unable to locate. Did research. Hard to find a listing in this condo area. No number to callback.	N/A	
09/03/2021	21:33	9:33 PM	210903213001	1895	N Whitewater Club Dr	Loud Music. They Need To Turn It Off.	Carlos Lora	CODE	9:47:00 PM	Arrived at the property at 21:47. From the street in front of the property, a violation for music amplified beyond the property line was observed. Contacted the occupants at the front door and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the property owner to advise of the complaint received and the observed violation. The reporting party did not request follow up.	NO	A6708 - Music
09/03/2021	22:42	10:42 PM	210903223930	1898	E Belding Drive	They Are Playing Loud Music And Being Loud.	Maria Henrique	CODE	10:53:00 PM	Arrived at the property at 22:53. From the street in front of the property, no violations music or loud occupants were observed. No citation issued. Followed up with the local contact. The reporting party did not request follow up.	N/A	
09/04/2021	11:26	11:26 AM	210904112426	2152	N Sandra Road	Playing Loud Music Outside	Vanessa Placencio	CODE	11:41:00 AM	Arrived at the property at 11:41am. From the front of the property, no music was heard beyond property lines. Did hear kids in the back of the property. Contacted the occupants about the complaint. They stated that they are friends of the owner. Told them that still need to follow the rules. Called back the RP at 11:51am and the LC at 11:53am. No violation was found.	NO	
09/04/2021	11:39	11:39 AM	210904113703	790	S Palo Verde Ave	I'm Calling To Report Loud Music From A Vacation Rental & It's Been Going On For A While.	Dan Fogel / Michael Muellerleile	CODE	12:21:30 PM	Arrived at property at 1153 and observed the property from the street in front of the location. Could faintly hear something in the area that could have been music but could not pinpoint where it was coming from. Made contact with occupants and verified that they understood the rules. No contact needed for the RP. Contacted LC and advised of the complaint and my observations. No violation, no citation.	NO	
09/04/2021	16:17	4:17 PM	210904161234	1895	N Whitewater Club Dr	You Should Hear It From The Street It Is So Loud. We Would Like It Turned Down.	Carlos Lora	CODE	4:32:00 PM	Arrived at the property at 1632 and observed the rental from the neighboring property. A clear violation for music amplified beyond the property line was observed. Contacted tenants and discussed the observed violation with them. A citation was issued. This was their second citation in two days. Contacted the LC for the property and advised them of the complaint and our observations as well as the RP.	NO	A6857 - Music
09/04/2021	19:02	7:02 PM	210904190032	750	Camino Norte	They Are Very Loud. I Did Report This Twice This Morning At 3:00am And 3:40am I Also Want To Know If Someone Was Sent Out This Morning If Not, Why?	Vacation Palm Springs	CODE	7:21:00 PM	Arrived at 1921 hrs. Upon arrival no violation was observed. Followed up with reporting party and local property contact.	N/A	
09/04/2021	19:36	7:36 PM	210904193449	377	E Francis Drive	There Are 6 Cars In The Drive Way And 1 Car Is On The Sidewalk And Is Blocking Passage. Please Move For Safety Reasons.	Vacation Palm Springs	CODE	8:37:25 PM	Arrived at 1944 hrs. Upon arrival we verified that home was owner occupied no violation was observed. Followed up with reporting party.	YES	
09/04/2021	22:01	10:01 PM	210904215931	1066	E San Jacinto Way	They Are Loud And Are Shrieking. Last Weekend It Was The Same Thing.	ACME House Company	CODE	10:07:00 PM	Arrived at 2207 hrs. Upon arrival no violation for noise was observed. Followed up with local management company.	N/A	
09/05/2021	18:11	6:11 PM	210905181117	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
09/05/2021	18:15	6:15 PM	210905181303	921	Arroyo Vista	Blasting Music All Night And Young Guys Jumping Off The Roof Into The Pool. Throwing A Party Until 3am Last Night And Smoking A Lot Of Weed.	N/A	CODE	8:05:08 PM	Called back reporting party requesting verification for reported address. Once address was confirmed, reporting party was informed that the property called on was not a vacation rental. Advised reporting party to call the non-emergency police number to report the nuisance.	N/A	

09/05/2021	18:27	6:27 PM	210905182601	2135	Sonora Road	Several Car Loads Of Women. All Screaming And Yelling. We Are In An R1. This Has Been Going On For Years. I Do Not Want A Call Back. Please Take Care Of This.	N/A	CODE	6:56:00 PM	Arrived at 1856 hrs. Upon arrival no violation for noise was observed from the street in front of the property. Followed up with local property contact.	N/A	
09/05/2021	19:16	7:16 PM	210905191525	770	N Plaza Amigo	There Are Kids Screaming And Yelling. I Want To Remain Anonymous.	N/A	CODE	7:25:00 PM	Arrived at 1925 hrs. Upon arrival no violation for noise was observed from the street in front of the property. Followed up with local property contact.	N/A	
09/05/2021	20:18	8:18 PM	210905201731	2152	N Sandra Road	This Address Is Playing Loud Music.	Vanessa Placencio	CODE	8:55 PM	Arrived at 2055 hrs. Upon arrival from the street in front of the property no violation for music was observed. Property is currently being used by friends and family of the owner and not being rented out this weekend. No violation was observed. Followed up with local property contact.	NO	