

DATE	MT	CALL IN TIME	CALL ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/21/2021	7:43	7:43 AM	211221074300	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/21/2021	9:21	9:21 AM	211221091802	2351	Nicola Rd E	I Am Calling For Information Regarding My Husbands Rental That Has No Heat Or Hot Water.	N/A	CODE	9:30:01 AM	Called RP to advise tenant to contact Code Compliance to file concern. Advice RP hot water is required per PSMC.	N/A	
12/21/2021	14:11	2:11 PM	211221141030	1597	E Racquet Club Rd	They Are Screaming Loudly All Day And Night.	Claudia Lunow	CODE	3:02:38 PM	Arrived at property at 2:43 PM. I did not hear any voices from the property line. There were traffic noises as vehicles drove by. Left voicemail with property manager at 2:48 PM requesting for a call back. Spoke to Ms. Lunow at 3:17 PM and advised her of complaint and that there was no violation. Requested her to remind her occupants to be mindful of neighbors.	N/A	
12/22/2021	14:22	2:22 PM	211222142203	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/23/2021	8:54	8:54 AM	211223085302	2770	E Vincenia Rd	Loud Noise Like A Saw Last Night And Early This Morning. This Is Still Going On. I Have The Recording Of The Noise If It Stops And You Want To Hear It.	N/A	CODE	9:00:00 AM	Arrived at 9:00. No violation observed. Spoke with occupant who stated he heard the noise as well and it was coming from 2770. Went to 2770 and no violation observed. Spoke with reporting party and advised that the noise was not coming from the vacation rental and provided the correct address and phone number for code if it happens after hours again.	N/A	
12/23/2021	12:43	12:43 PM	211223124215	3627	Ambassador Drive	Operating A Non-Licensed Air Bnb. He Got Caught And Then Switched To Vrbo. I Need To Speak With Someone.	N/A	CODE	1:51:50 PM	Did a search on VRBO, found property, unable to book less than 28 days. Contacted RP at 12:49 regarding complaint. Will follow up on complaint.	N/A	
12/24/2021	18:58	6:58 PM	211224185654	1298	Barrymore Place	There Is A Lot Of Loud Noise And Music Coming From That Property. It Is Within A Gated Community And You Cannot Miss It.	N/A	CODE	7:21:00 PM	Correct address was 1298 Barrymore which is not a registered vacation rental. Arrived at 1921 and observed the property from the street. Could hear music coming from the back of the property. Made contact with the owner and advised them they needed to turn down the music and they understood. Not a VR. No callback needed for the RP.	YES	
12/25/2021	15:50	3:50 PM	211225155006	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	