

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
02/28/2022	11:03	11:03 AM	220228110207	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
02/28/2022	12:27	12:27 PM	220228122528	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
02/28/2022	13:18	1:18 PM	220228131621	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
02/28/2022	14:19	2:19 PM	220228141908	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
02/28/2022	15:37	3:37 PM	220228153727	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
02/28/2022	16:06	4:06 PM	220228160550	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
03/01/2022	13:59	1:59 PM	220301135821	1641	E El Alameda	There Has Been Loud Music For Some Time Now. Need It Stopped.	Vicky Dion / Gilberto Perez	CODE	2:35 PM	No loud music observed. Some talking. No violation.	N/A	
03/02/2022	15:16	3:16 PM	220302150624	500	S Farrell Drive #P96	I Have Made About 50 Noise Complaints About The Same Unit. Can Someone Please Give Me A Call. The Noise From P96 Is Not Tolerable. It Has To Do With Their Flooring.	Fernando Martinez	CODE	3:25 PM	Called the Rp at 3:25pm. RP is not at home and the problem isn't a VR issue, it's a code issue. Gave RP my number and she will call if the issue happens again. This will be handled as a code compliance issue,	N/A	
03/02/2022	15:49	3:49 PM	220302153825	500	S Farrell Drive #P96	No Buffering On Their Laminate Floors. Noise Is Awful. The Hoa Says It Is Required. My Renters Can't Stay There As It Is Too Loud. The Problem Is Unit 96 Building	Fernando Martinez	CODE	3:25 PM	Called the Rp at 3:25pm. RP is not at home and the problem isn't a VR issue, it's a code issue. Gave RP my number and she will call if the issue happens again. This will be handled as a code compliance issue,	N/A	
03/02/2022	18:44	6:44 PM	220302184342	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/03/2022	10:20	10:20 AM	220303101438	770	N Girasol	The Pool Motor Is Making A Huge Noise. The Phone Number Provided Is The Landline. The Guard Would Need To Ring The Doorbell.	Vacation Palm Springs	CODE	10:52 AM	POOL MOTOR RUNNING UNUSUALLY LOUD. CAN BE HEARD FROM STREET AND REPORTING PARTY PROPERTY. NOTIFIED VACASA AND THEY WILL RELAY THE MESSAGE TO THE HOUSE MANAGER AND HAVE SOMEONE OUT TO LOOK AT IT.	N/A	
03/03/2022	12:29	12:29 PM	220303122901	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
03/04/2022	13:34	1:34 PM	220304133413	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/04/2022	16:30	4:30 PM	220304162945	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/04/2022	22:34	10:34 PM	220304223156	1255	N Rose Ave	Has Been Having A Party With Loud Music And Noise All Night. They Still Have People There Yelling And Screaming By The Pool.	RELAX Palm Springs	CODE	10:59 PM	Arrived at 2259 hours. No vehicles parked in driveway or on street in front of residence. Residence appeared to be vacant. No noise was heard coming from 1255 Rose. Conducted decibel readings in front of residence and found no violation. Later discovered that music and noise coming from 1277 Rose, which is not a vacation rental.	N/A	
03/06/2022	9:47	9:47 AM	220306094726	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/06/2022	12:23	12:23 PM	220306122208	335	N Monterey Road	Loud Music At This Vacation Rental.	Palm Springs Holiday Rentals	CODE	12:45 PM	Arrived at residence at 1245 hours. Upon arrival, no music or noise could be heard from the front property line. Contacted the reporting party (declined) at 1248 hours. Reporting party stated the loud music has stopped and they could no longer hear it. Contacted the local contact at 1252 hours. Local contacted stated the residence was owner occupied. No violation.	YES	

03/06/2022	18:57	6:57 PM	220306185609	2733	N Cardillo Ave	2nd Call Tonight. There Is A Small Dog That They Locked Out Of The House, It Is Barking And Crying Constantly All Night.	Josh Atchley / PS Vacation Homes	CODE	7:20 PM	Arrived at 1920 hours. Arrived at residence and did not hear a barking dog from the front property line. I contacted the local contact at 1915 hours who was down the street and met me at the residence. The local contact advised that the residence was owner occupied. I did confirm that the residence was owner occupied. I contacted the reporting party at 1928 hours. The reporting party stated they no longer could hear the barking dog and stated that they were not concerned of the noise of the barking dog but that the fact that the owner of the dog allows it to be outside during the cold weather. I told the reporting party to contact the police non-emergency to request a welfare check of the dog from animal control. No violation.	YES	
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