

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/21/2022	16:08	4:08 PM	220321160707	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	
03/21/2022	16:14	4:14 PM	220321161154	2070	E Park Drive	Screaming People And Children.	N/A	N/A	N/A	Messaged Relayed to Code	N/A	
03/21/2022	19:27	7:27 PM	220321192652	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/22/2022	13:05	1:05 PM	220322130353	N/A	N/A	The Kids Are Screaming At The Top Of Their Lungs And They're Are Playing Loud Music	N/A	N/A	N/A	Messaged Relayed to Code	N/A	
03/22/2022	17:00	5:00 PM	220322165859	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/23/2022	15:14	3:14 PM	220323151337	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/23/2022	17:52	5:52 PM	220323175215	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/23/2022	18:41	6:41 PM	220323184123	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/23/2022	20:51	8:51 PM	220323205128	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
03/24/2022	8:02	8:02 AM	220324080059	1025	E Louise Drive	There Are Gardners Chopping Down Trees. This Is A Code Violation. They Should Be Doing This From 8a,-5pm. They Started At 7am With Chainsaws.	Palm Springs Holiday Rentals	CODE	8:22 AM	Call came in at 8:02 am. They are allowed to be there at this time. He said it started at 7:10 am and he called the hotline at 7:40 and told them to rush it through. I have called the agency and let them know about the call and to have them speak with the gardener.	N/A	
03/24/2022	10:55	10:55 AM	220324105437	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/24/2022	14:14	2:14 PM	220324141431	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/24/2022	14:28	2:28 PM	220324142506	565	Yurba	Extremely Loud Construction At The Property.	N/A	CODE	3:04 PM	Called RP and advised property is not a vacation rental. Provided construction hours.  There is a permit for pool, 2022-202.	N/A	
03/24/2022	15:13	3:13 PM	220324151138	1244	E Sierra Way	Been Having A Pool Party And Has Been Very Loud. Last Night They Were Very Loud As Well, Now Can You Please Ask Them To Be A Bit Quieter?	ACME House Company	CODE	3:30 PM	Called Amil, local contact 3:30 pm, advising of complaint in regards to pool noise from last night and and present. Advised there was no violation at inspection but RP requested Code to make contact to avoid possible violations.	N/A	
03/24/2022	15:54	3:54 PM	220324155435	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/24/2022	20:08	8:08 PM	220324200556	1293	N Rose	The Air Bnb Occupants Are Playing Loud Music In The Pool Area, It Is Against The Rules. They Are Drunk And Out Of Control. It Has Been Going On All Day.	N/A	CODE	9:02 PM	Arrived and attempted to locate the source of the noise per the RP. The address stated is not a registered rental and the property had no cars in the driveway and no noise coming from it. RP stated the noise had stopped and he was happy with our response. RP thinks house is an illegal VR but was quiet when I was there so I told him to call back if it starts up again.	N/A	
03/24/2022	22:19	10:19 PM	220324221818	527	N Plaza Amigo	They Are Playing Pool Nd Being Very Loud And Cursing.	Rose Rosendo	CODE	11:32 PM	Arrived at the property and took observations from the street in front of the location. No violations for music or noise were heard coming from the property. Contacted the RP and he stated that the music had stopped and they were much quieter now and there was no need for me to come onto his property for observations. Left VM with the local contact advising of the complaint and my observations. No contact was made with the occupants. No violation, no citation.	N/A	
03/25/2022	11:18	11:18 AM	220325111708	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	

03/25/2022	11:38	11:38 AM	220325113630	1510	E San Jacinto Way	There Is Loud Music Outside.	Jill Emery	CODE	11:51 AM	Arrived at the property at 11:51am. From the front of the property, no music or noise was heard. Did not n=make contact with the occupants. RP did not wish for a callback. Called the LC at 12:10 and advised of the complaint	N/A	
03/25/2022	11:56	11:56 AM	220325115246	2965	2965 E. Avery Drive Unit F	I Am Calling To Report A Short Term Rental. They Have Done A Monthly Rental And Then Subletting It Out As A S.T.R	N/A	CODE	12:24 PM	Will investigate this property for an illegal rental.	N/A	
03/25/2022	13:43	1:43 PM	220325134115	1441	E Bogert Trail	Am From A Hoa And There Is A Airbnb At This Address. And This Address Is Part Or Our Hoa And There Are Not Supposed To Be Any Short Term Rentals In Our Hoa. They Claim They Have A Permit #4981	Vacasa	CODE	1:55 PM	Called the RP to let her know that this home is a registered vacation rental. No violation was found.	N/A	
03/25/2022	18:12	6:12 PM	220325181027	1244	E Sierra Way	Playing Music Too Loud. Disturbing. It Has Been A Few Days And Always The Same	ACME House Company	CODE	6:36 PM	Arrived at the property at 1836 and observed the location from the street in front. Could clearly hear people talking on the property and very faintly hear music. Contacted the RP and gained property access and was clearly able to hear the music from their property line Contacted the occupants and was advised that the responsible renter was not at the location and was out for a walk. I advised them that a citation would be issued through the mail after obtaining the identification from the rental agency. Contacted the LC for the property and explained the complaint, my observations and that a citation was issued. They sent me the responsible renter's ID and I issued the citation through the mail.	NO	A6875 - Music
03/25/2022	19:18	7:18 PM	220325191611	560	S Grenfall Road	Music	N/A	CODE	7:44 PM	Property is not a vacation rental but a hotel. Responded under Event Number 2203P-5448.	N/A	
03/25/2022	20:12	8:12 PM	220325200218	560	S Grenfall Road	This Is My Second Call. The Noise Has Gotten Louder. He Screamed At Me That He Knows The Ordinance And Can Do What He Wants. I Was Also Threatened Me Saying They Know Where I Work And Stuff.	N/A	CODE	10:04 PM	Been out to location twice so far and was found to be within decibel limits. Is not a vacation rental. Spoke with RP and explained my findings but she was unhappy with the result.	N/A	
03/25/2022	20:21	8:21 PM	220325201903	560	S Grenfall Road	There Is Amplified Music, There Are People Screaming. This Can Be He	N/A	CODE	10:04 PM	Been out to location twice so far and was found to be within decibel limits. Is not a vacation rental.	N/A	
03/25/2022	20:23	8:23 PM	220325202239	560	S Grenfall Road	ccessively Loud Tonight. Ive Heard From Multiple People In Our Hoa At	N/A	CODE	10:04 PM	Been out to location twice so far and was found to be within decibel limits. Is not a vacation rental.	N/A	
03/25/2022	20:43	8:43 PM	220325204338	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/25/2022	20:55	8:55 PM	220325205338	560	S Grenfall Road	oud Music Is Being Played, It Is Shaking My House..Asking For A Call Bac	N/A	CODE	10:03 PM	Been out to location twice so far and was found to be within decibel limits. Is not a vacation rental. Tried to call RP back and VM stated to not leave a voicemail.	N/A	
03/25/2022	21:15	9:15 PM	220325211329	561	S Grenfall Road	here Has Been A House Blaring Music All Day Someone Needs To Stop	N/A	CODE	10:01 PM	Been out to location twice so far and was found to be within decibel limits. Is not a vacation rental.	N/A	
03/25/2022	21:21	9:21 PM	220325212110	N/A	N/A	Transferred to Customer Service	N/A	N/A	N/A	Transferred to Customer Service	N/A	
03/25/2022	23:41	11:41 PM	220325233933	755	N Avenida Caballeros	Loud Music Is Very Disturbing	N/A	CODE	12:11 AM	Called RP and he stated the music had shut off and people had gone quiet. He didn't think it was a vacation rental. No response needed per RP	N/A	

03/26/2022	10:01	10:01 AM	220326100012	2135	Jacques Drive	The People Are Playing Really Loud Music That Has Gone On Since Last Night.	Vacation Palm Springs	CODE	10:18 AM	Arrived at the property at 10:18am. From the front of the property, music was heard beyond the property line. I was able to Shazam a song. I took decibel readings with my city-issued decibel reader. Contacted the responsible renter and advised them of the complaint. A citation was issued. Called the RP at 10:35am and the LC at 10:40am. At 10:48am we received a second call for music from the same property. Called the LC and he was almost at the property. They were going to be evicted. Did not respond to the second call.	NO	A6184 - MUSIC
03/26/2022	10:48	10:48 AM	220326104545	2135	Jacques Drive	The Music Next Door Is Just Pure Disrespectful. Someone Needs To Come Asap. This Is My Second Time Calling.	Vacation Palm Springs	CODE	11:12 AM	Arrived at the property at 10:18am. From the front of the property, music was heard beyond the property line. I was able to Shazam a song. I took decibel readings with my city-issued decibel reader. Contacted the responsible renter and advised them of the complaint. A citation was issued. Called the RP at 10:35am and the LC at 10:40am. At 10:48am we got a second call for music from the same property. Called the LC and he was almost at the property. They were going to be evicted. Did not respond to the second call.	NO	
03/26/2022	13:21	1:21 PM	220326131904	N/A	N/A	Unlisted Address: Avenida Caballeros & Tavecha	N/A	CODE	2:46 PM	When relayed this to the on call she stated without an address they wouldn't be going out on the call. unable to contact the caller because they left no call back information. RP declined information	N/A	
03/26/2022	14:06	2:06 PM	N/A	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/26/2022	16:37	4:37 PM	220326163609	755	N Avenida Caballeros	I Need To Speak To The Office Bc There Address Is Playing Music Loudly.	N/A	CODE	4:57 PM	Called the RP back. didn't know who to call. Gave him the non-emergency police number to call.	N/A	
03/26/2022	16:45	4:45 PM	220326164342	899	Avenida Palmas	Reporting Loud Music, Recorded It For Proof.	Bob Egan / Matt Wamsley	CODE	6:03 PM	Arrived to the front of the property. I did not hear any music coming from the front property line. As I was standing at the front property line, occupants saw me and I introduced myself. I asked the occupants who they were, and they stated they were staying their on behalf of the owner. I did not locate a contract summary on file and contacted the local contact, who met me at the residence. Egan stated the primary guest was staying at the residence on behalf of the owner, and believed a contract summary was not needed, which I advised him it was. I then contacted the reporting party and asked him if he could still hear the music, which he stated no. He questioned me why I did not come to his residence and listen for music to which I told him because 'property access was not permitted' to his residence. He was not pleased with the outcome with my findings and was not pleased that with our policy and procedures. No music was heard and I was able to confirm with the reporting party that the music had stopped. No violation was found.	NO	
03/26/2022	20:05	8:05 PM	220326200511	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
03/26/2022	20:23	8:23 PM	220326202101	1293	N Rose Ave	Sounds Like A Really Loud Party. There Is Screaming And Yelling It Has Been Going On For Over 30 Minutes.	N/A	CODE	9:22 PM	Property is not listed as a vacation rental. I had talked to this RP about the property before not being a vacation rental and he insisted it was. Arrived at property and house was quiet. Knocked on the door and was greeted by the owner's of the property. No violation, not a vacation rental. No callback for RP.	N/A	
03/27/2022	9:05	9:05 AM	220327090523	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given to Caller	N/A	

03/27/2022	18:21	6:21 PM	220327182038	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Information Given to Caller	N/A	
03/27/2022	18:34	6:34 PM	220327183251	1220	S San Mateo Dr	There Is Excessive Noise (Music) Coming Down The Street, 4 Houses Down From Mine.	Regenia Money	CODE	7:11 PM	Arrived at the residence and did not hear any music whatsoever. I contacted the reporting party, whom stated they no longer could hear the music. While in front of the residence, the primary guest was out in front, and I contacted them. I explained to them why I was there, to which they stated they were not playing music, but another residence in the area was playing loud music. I contacted the local contact and informed her of the complaint. No violation and the complaint was unfounded.	NO	