

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/28/2022	15:22	3:22 PM	220328152156	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/30/2022	7:47	7:47 AM	220330074312	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/30/2022	10:34	10:34 AM	220330103305	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
03/31/2022	9:12	9:12 AM	220331091109	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
03/31/2022	12:13	12:13 PM	220331120823	527	N Plaza Amigo	Owner Has Property Management Handling Vacation Rental. There Is A Constant Issue Wih Noise- Screaming- Kid's Playing Andd Sometimes Music Late Into The Night Trash Overflowing.. Wildlife Eating It.	Rose Rosendo	CODE	12:35:28 PM	Spoke to RP and stated there no noise currently but it does occur every now and then. Children screaming when playing in the pool. Spoke to LC and she stated she lives next door to the property and usually aware of noises. I advised her that there should be no amplified music outside and if there is music indoors, make sure the noise does not pass the structure. Also advised her that guests should be mindful when outside especially with yelling and screaming.	N/A	
03/31/2022	14:24	2:24 PM	220331142343	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/01/2022	15:31	3:31 PM	220401153023	1331	S Sunrise Way	Please Assist The Above Property Is Making Alot Of Noise During The Day And Night.	Vince Munoz	CODE	3:50:00 PM	Arrived at the property at 1550 and observed the home from the street in front of the location. Due to the noise coming from the very busy street my decibel readings were very high. I could hear people in the backyard. I made contact with the occupants and advised them of the complaint and went over the rules with them which they understood. No violation. Contacted the LC for the property and advised him of the complaint, my findings and my contact with the occupants.	NO	
04/01/2022	20:05	8:05 PM	220401200222	1597	E Racquet Club Rd	Emergency Light Is Shining Directly Into Our Bedroom. This Is The 4th Night In A Row. We Cannot Sleep From The Light.	Claudia Lunow	CODE	9:01:41 PM	Not a VR issue but a code issue. Reached out to local contact for the property and she stated that she would fix the issue.	N/A	
04/01/2022	23:20	11:20 PM	220401231333	2775	Verona	The Occupants Are In The Backyard Playing Loud Music And Talking Very Loudly. I Wanna Go To Sleep.	N/A	CODE	11:46:23 PM	Correct address for complaint is 2775 Verona which isn't a VR. Went out to the location and no violation for music or loud occupants were observed. No callback for RP.	N/A	
04/02/2022	11:52	11:52 AM	220402114946	2010	N Sandra Road	It Isn't Noon, And There Are People Being Loud.	Spoor / Robin B	CODE	12:11:00 PM	Arrived at the property at 12:11pm. From the front of the property, music was heard beyond the property lines. Contacted the responsible renter and advised of the complaint and the rules. Gave them a good neoghor brochure. Issued a citation. Called the RP 12:26pm and left a message. Called the LC at 12:27pm.	NO	A6185 - Music
04/02/2022	12:42	12:42 PM	220402124032	1350	E El Alameda	Loud Music	h Kaiser/Kevin Ka	CODE	1:25:34 PM	Arrived at the RP's home at 12:53. Called and asked for property access. RP stated that the music had stopped. Called the LC at 12:55PM. LC stated that the property was owner-occupied. Called back the RP to let them know, NO violation found	YES	
04/02/2022	13:44	1:44 PM	220402134235	579	E Dessert Willow Circle	There Is Loud Music Playing.	N/A	CODE	12:10:00 PM	Arrived at 12:10pm. Wrong address. Called the RP and he didn't answer. Walked the neighborhood and heard no music. Called the RP back again and told me it was 579 Desert Willow Cir. RP said it might be an illegal rental. Will do investigating.	N/A	
04/02/2022	13:48	1:48 PM	220402134838	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	

04/02/2022	17:07	5:07 PM	220402170556	2293	2293 East Finley Road	Sounds Like They Are Having A Party. They Are Very Loud And Playing Loud Music.	N/A	CODE	5:48:46 PM	No property with this given address and no VR's in the area. Drove in the area and didn't hear any party or music while there.	N/A	
04/02/2022	18:15	6:15 PM	220402181344	2340	N Duane Rd	Rental Has Camper In The Backyard And May Have More Than Permitted People Staying In The Residence.	David Rios	CODE	7:07:00 PM	Arrived at the property at 1907 and observed the home from the street in front. There were four cars parked in the driveway and a "back of the truck" camper behind the gate. Made contact with the occupants and responsible renter and they stated there were only 8 of them there and that no one is staying in the camper. No violation. Left VM for the RP and made contact with the LC for the property and advised him of the complaint and my findings. No citation issued.	N/A	
04/02/2022	18:17	6:17 PM	220402181552	720	Dogwood Cir W	Loud And There Is Amplified Music	Christopher William	CODE	6:26:00 PM	Arrived at the property at 1826 and observed the property from the street in front. Contacted the RP and he stated the noise had stopped. Home appeared vacant. The home next to them had a few people out front playing basketball with music so the complaint was more than likely regarding them. Called the LC for the property and advised them of the complaint and was told that the home isn't occupied right now. No violation, no citation.	N/A	
04/02/2022	21:12	9:12 PM	220402210951	491	W Vista Chino	Is The House One Of Yours? It Is The Last House On The Corner Of Vista Chino And Monte Vista. There Is A Party The Whole Neighborhood Can Hear. This Is Not The First Issue With This House.	N/A	CODE	21:30	they are turning off the music	N/A	
04/02/2022	22:07	10:07 PM	220402220453	350	Via Lola	They Are Having A Party With About 20 Cars, Would Like It If They Were Asked To Keep It Down.	N/A	CODE	10:47:36 PM	Arrived in the area and located the noise coming from 350 Via Lola. Location is a vacation rental. Could clearly hear music coming from the property. Contacted the occupants and found the home to be owner occupied. Advised the owner of the complaint and our observations and he stated they would turn the music down which they did. No callback for the RP.	YES	
04/03/2022	18:30	6:30 PM	220403182831	2293	Joyce Dr	This Is The 2nd Day That This Has Been Going On. People Are Screaming And Music Has Been Blasting For Hours.	ication Palm Spring	CODE	8:28:07 PM	Arrived at the residence and approached the front property line. I was able to hear amplified music coming from the backyard from the front of the residence. I contacted the primary guest and issued her a citation for PSMC 5.25.070(g). Haro stated she believed that she could play amplified music outside, but only until 10:00pm. I explained to her in detail what the code states. Due to high winds, which caused major interference to the ambient noise, I contacted the local contact and advised them of the outcome of the complaint.	NO	A6803 - Music