

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/11/2022	14:39	2:39 PM	220411143710	2197	Belding Drive	Loud Occupants	Marshall Watson	CODE	3:22 PM	Upon arrival, the ambient noise was coming from the windy condition. There was no loud occupants heard from the property line. Spoke to LC who stated he got my voicemail and proceeded to remind the occupants the rules to prevent any violations.	N/A	
04/12/2022	7:27	7:27 AM	220412072407	560	Beverly	Gas Blower Is Being Used By Occupant Again. I Have Reported It Before, Need You To Show Up Immediately To Catch Them In The Act.	N/A	CODE	7:50 AM	Called reporting party and provided him with the phone number for Code Compliance as this is not a vacation rental property.	N/A	
04/12/2022	7:46	7:46 AM	220412074552	N/A	N/A	On-Call Checking In	N/A	N/A	N/A	On-Call Checking In	N/A	
04/12/2022	12:54	12:54 PM	220412125239	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
04/12/2022	16:23	4:23 PM	220412162007	2481	Junipero	I Am Calling To Report Loud Music & Partying. This Is An Ongoing Issue At This Residence. Please Have Someone Come And Get Them To Stop.	Cesar Valle / Luz Beltran	CODE	5:49 PM	There was no noise at property line on front and side yards. No violation.	N/A	
04/13/2022	10:18	10:18 AM	220413101540	3250	SandSpring	It Has Been Loud Music Sense This Morning. This Has Been An Going Problem.	N/A	CODE	10:31 AM	Arrived at location at 10:31 AM. Amplified music was observed from the middle of the street directly in front of the location (3250 N SandSpring. Knocked on door and rang video doorbell. There was no answer. I walked into the yard and introduced myself and why I was there. I spoke with the guest and advised that music was not allowed and asked to see his itinerary and he did. They booked the house from 04/11 to 04/15 through airbnb. I called the reporting party and advised. There is no local contact to notify as this is an unregistered rental.	NO	AB0378 - Unregistered Vacation Rental
04/13/2022	10:44	10:44 AM	220413104224	3250	SandSpring	The Music Is Extremely Loud. It Is Amplified Outdoors!	N/A	CODE	11:37 AM	Please See Call ID 220413101540	NO	
04/13/2022	11:24	11:24 AM	220413112255	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
04/13/2022	14:36	2:36 PM	220413143330	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
04/14/2022	13:12	1:12 PM	220414131133	1273	S Calle Marcus	Really Loud And Need To Be Reminded This Is A Residential Community.	Vacation Palm Springs	CODE	2:01 PM	There was no noise from the property. No voices or music. Called LC advising of complaint. No violation or citation issued.	N/A	
04/14/2022	15:24	3:24 PM	220414152414	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/14/2022	18:20	6:20 PM	220414181754	910	N Calle Loro	They're Playing Their Music Way To Loud.	Irma Jimenez	CODE	7:50 PM	Arrived at the residence and could not hear amplified music coming from the front property line. Contacted the reporting party who stated the music had stopped. Contacted the local contact and advised them of the complaint and outcome. No violation.	N/A	
04/14/2022	23:14	11:14 PM	220414231021	625	625 S Palo Verde Ave	You Can Hear The Music From The Back Of Their House	Poolside Vacation Rentals	CODE	12:03 AM	Music was coming from 625 S Palo Verde, which is not registered as a VR. Arrived at residence and heard music from the front property line. Music was about 5 over. Contacted occupants, which was occupied by the owner, verified by CDL, and instructed them to turn the music down, which they did. Not a registered or illegal VR.	YES	
04/15/2022	8:09	8:09 AM	220415080650	1350	E Gem Circle	I Want To Report A Violation. There Is Someone Here Who Does Not Have A Short Term Vacation Operation License.	N/A	CODE	8:20 AM	Arrived at the property at 8:20am. From the front of the property, there was 1 car in the driveway and there was no violation. Did not make contact. Will look on-line and investigate for an illegal rental.	N/A	

04/15/2022	9:08	9:08 AM	220415090608	1566	Lorena Way	I Called This Morning & Emailed Regarding Situation Only Received A Text. This Is An Ongoing Problem.	Judy Eastman	CODE	9:16 AM	Called the RP and the occupants aren't being loud now. The RP said that the situation happened at 3:30am. Gave the RP the non-emergency number for after hours. Call the LC and advised of the complaint.	N/A	
04/15/2022	11:36	11:36 AM	220415113622	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/15/2022	11:56	11:56 AM	220415115428	2466	N Girasol Ave	There Is Very Loud Music Outside. If Possible Can The Guard Be Discrete When Coming To The Complaint Address Because They Will See Them And Turn The Music Off	Justine Boyer	CODE	12:23 PM	Observed music beyond the property line. Contacted the responsible renter and advised of the rules and the complaint. Called the LC at 12:57pm. Issued a citation.	NO	A6186 - Music
04/15/2022	12:45	12:45 PM	220415124424	527	S Indian Trail	I Am Calling Due To The Music Being Extremely Loud For About 2 Hours Now.	Turnkey Vacation Rentals	CODE	1:02 PM	Arrived at the property at 13:02. From the street in front of the property, music was observed coming from inside the home. Contacted the occupants and found that the property was owner occupied, not rented, verified via drivers license. No violation, no citation issued.	YES	
04/15/2022	13:53	1:53 PM	220415134955	932	N Camino Condor	Ring The Doorbell. Playing Music Outside Real Loud	Kesh Hayashi	CODE	2:04 PM	Arrived at the RP home at 2:04 PM. From the RP property, no music or noise was observed. RP stated that the music had stopped. Did not contact the occupants. Called the LC at 2:09pm. and advised of the complaint. No violation was found.	N/A	
04/15/2022	14:42	2:42 PM	220415144221	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/15/2022	16:43	4:43 PM	220415163937	1033	S Calle De Maria	The Vacation Renters Are Playing Loud Music, It Is Setting Off My Cameras. They Are On The Corner Of Mesquite & Calle De Maria	Vacasa	CODE	2:53 PM	Arrived at the property at 14:53. From the street in front of the property closest to the backyard area, no violation for music amplified beyond the property line was observed. No citation issued. Followed up with the local contact, the reporting party did not request follow up.	N/A	
04/15/2022	19:04	7:04 PM	220415190032	210	N Farrell Dr	I Need To Report A Noise Complaint.	Desert Luxury Estates	CODE	7:15 PM	Arrived at the property at 19:15. From the street in front of the property, music was observed coming from the backyard area. Contacted the occupants and found that the property was owner occupied and not operating as a vacation rental. The owner and their guests were advised on the complaint and stated that they would turn the music down. No violation, no citation issued. The reporting party did not request follow up.	YES	
04/15/2022	20:30	8:30 PM	220415203007	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
04/16/2022	8:13	8:13 AM	220416081044	895	Arquilla Road	They Are Not Suppose To Have 4 Cars, They Are Only Suppose To Have Park Cars	Alex / Monica Delgado	CODE	8:23 AM	Arrived at the property at 8:23 am. From the front of the property, 2 cars were in the driveway. Called the LC at 8:25am to advise of the complaint. Rp didn't wish for a callback. No violation was found.	N/A	
04/16/2022	9:56	9:56 AM	220416095552	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/16/2022	11:39	11:39 AM	220416113341	353	W Stevens Rd	There Are 9-10 Cars Parked On The Street Last Night Up Until Now.	Vacasa	CODE	11:47 AM	Arrived at the property at 11:47. From the street in front of the property, no violation for vehicles exceeding the permitted limit was observed. No citation issued. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to advise of our findings.	N/A	
04/16/2022	13:27	1:27 PM	220416132507	613	Beverly	Loud Mistic , People Being Very Loud	Maryline Goureau / Francine McDougall	CODE	1:40 PM	Arrived at the residence and did not hear any amplified music coming from the front property line. I contacted the reporting party and inquired if he could still hear any music, which he stated the music had stopped. I contacted the local contact and advised them of the complaint. No violation.	N/A	

04/16/2022	14:32	2:32 PM	220416142920	3450	Circulo San Sorrento Rd	I Made A Report Of This A Couple Days Ago. They Have Really Loud Music. I Can Hear It Inside My House. If You Want To Get Into My Yard Just Give Me A Call.	N/A	CODE	3:30 PM	Property no longer holds a STVR certificate. Arrived at the RP's and could clearly hear music coming from the property. Contacted the occupants of the house and they stated that the house is being rented long term and that they would turn down the music. No violation.	NO	
04/16/2022	14:44	2:44 PM	220416144300	2152	N Sandra Road	Loud Music	Arshak / Vanessa Placencio	CODE	3:03 PM	Arrived and did not hear any amplified music coming from the front property line. I contacted the reporting party and inquired if he could still hear any music, which he stated he no longer did. As I approached the residence, the occupants opened the garage door and they had just turned on a small speaker on inside of the garage. I advised them of the complaint and ordinances for music. I contacted the local contact and advised them of the complaint. No violation.	NO	
04/16/2022	15:23	3:23 PM	220416151916	625	S Palo Verde	Loud Amplified Music Outside.	N/A	CODE	3:30 PM	I responded to the residence the other night reference loud music. Contacted the occupants and confirmed that it is not an illegal vacation rental and confirmed it was occupied by the owner by DL. Unable to contact the reporting party due to being anonymous to advise them to call non-emergency dispatch.	YES	
04/16/2022	15:47	3:47 PM	220416152437	1351	E Gem Circle	They Were Trespassing Doing A Photo Shoot, On The Driveway, The Front Porch & All Through The Garden. I Have It All On My Security Camera.	N/A	CODE	3:50 PM	No contact information to follow-up with RP.m to provide PD non-emergency number due to it being a PD issue.	N/A	
04/16/2022	18:16	6:16 PM	220416181637	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
04/17/2022	9:32	9:32 AM	220417093121	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/17/2022	12:14	12:14 PM	220417121139	790	Via Vedera	They Have Very Loud Music Going Back There	Oasis Rentals	CODE	1:02 PM	Arrived at the residence and could not hear any amplified music beyond the front, south, and north property lines. I contacted the reporting party and inquired if he could still hears music, which he stated no. I contacted the local contact and advised them of the complaint. The local contact stated he would contact the primary guest and reiterate the rules. No violation.	N/A	
04/17/2022	12:32	12:32 PM	220417122741	663	E Chia Rd	I Am Calling To Make Sure That The Home Is Permitted For A Rental Property. I Am Pretty Sure That The Home Is Used As A Rental Property. I Need To Know Who I Can Report This Violation	N/A	CODE	12:35 PM	Called back the RP at 12:35 and gave him m number to call me back. We will investigate if this is an illegal rental.	N/A	
04/17/2022	14:02	2:02 PM	220417135914	550	N Villa Court #112	Live In A Condo Complex That Does Not Allow Short Term Rentals & It Looks Like They Are Renting Short Term For Coachella. Pull Permit Please 1st And Then Address If They Are Violating.	Lucy Medrano / Jainie Medrano	CODE	4:43 PM	This is a VR. RP did not leave a number to call back.	N/A	
04/17/2022	14:05	2:05 PM	220417140522	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
04/17/2022	14:27	2:27 PM	220417142631	2881	N Cypress Rd	At The Reported Address There Are 7 Cars. They Are Being Loud And Have Music Outside.	Worry Free BNB	CODE	4:29 PM	Arrived at the residence and could clearly hear amplified music coming from the backyard of the location from the front property line. I then contacted the primary guest. I advised them of the complaint and explained to them the vacation rental laws. I then issued her a citation for PSMC 5.25.070(g). I contacted the local contact and advised them of the outcome.	NO	A6805 - Music
04/17/2022	17:04	5:04 PM	220417170425	N/A	N/A	Caller Referred To Website	N/A	N/A	N/A	Caller Referred To Website	N/A	
04/17/2022	18:59	6:59 PM	220417184945	1351	E Gem Circle	I Called About The Same Property Yesterday. The Renters Are Trespassing On My Property To Take Pictures. They Have Left. I Have Security Footage. I Am Not Here. I'm Witnessing Through Security Footage	N/A	CODE	7:07 PM	Called back the RP and she was sending me the web address for the rental. Sending out a code officer for the TC.	N/A	