

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/18/2022	11:27:18	11:27 AM	220418112405	550	N Villa Court # 106	And 550 N Villa Court #112; These Two Addresses Are Renting For Two To Four Days. This Area Is Required For At Least 28 Days Or More Stay.	Jaime Pineda / M. McLeod	CODE	11:57 AM	Called RP and advised him I would forward inquiry to VR Admin to determine when permits were renewed for both units. RP states their HOA changed their CC&R a year and half ago and does not allow short terms rentals.	N/A	
04/18/2022	11:28:40	11:28 AM	220418112728	550	N Villa Court #112	These Two Addresses Are Renting For Two To Four Days. This Area Is Required For At Least 28 Days Or More Stay.	Lucy Medrano / Jainie Medrano	CODE	11:57 AM	Called RP and advised him I would forward inquiry to VR Admin to determine when permits were renewed for both units. RP states their HOA changed their CC&R a year and half ago and does not allow short terms rentals.	N/A	
04/18/2022	12:11:29	12:11 PM	220418120914	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/18/2022	12:20:02	12:20 PM	220418121647	420	W Yorba Rd	I Believe This Being Rented Out Illegally. He Is Cursing Me Out About The Check Out Time. There Is Problems With The Running Water.	Christoher Drewa	CODE	1:10 PM	Attempted to contact RP twice but his voicemail is full. not a VR violation bur rather a civil matter between owner and renter.	N/A	
04/18/2022	16:29:48	4:29 PM	220418162651	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/18/2022	18:46:56	6:46 PM	220418183322	1040	E Via Altamira	I Am Calling To Report That A Business Called Sameday Home Health Used The Property Over The Weekend. I Thought Vacation Rentals Were For Personal Use Only. They Had Several Cars Parked On The Street.	ACME House Company	N/A	N/A	Call came into office as non-active nuisance. Property is permitted 5 vehicles at anytime during rental stay. Contract summary on file. RP did not want a call back.	N/A	
04/19/2022	11:08:18	11:08 AM	220419110748	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/19/2022	11:21:18	11:21 AM	220419111834	2825	E Verona Rd	I Want To Renew My Tot,	Jorge Araga / Ana Gomez	CODE	11:27 AM	Attempted to contact RP but phone number line just rang with no option to leave voicemail.	N/A	
04/20/2022	15:13:17	3:13 PM	220420151317	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/21/2022	11:26:34	11:26 AM	220421112342	820	W Regal Drive	Music	Vacation Palm Springs	CODE	11:46 AM	Arrived at the property at 11:46am. Called the RP and there was no answer. Went to the side of the property and no music was heard. Did hear people in the backyard. No violation was found. Followed up with the LC and was advised of the complaint. RP did not wish for a callback.	N/A	
04/21/2022	17:33:24	5:33 PM	220421173158	1350	E El Alameda	I Am Calling To Report That The Property Is Playing Loud Music.	Keith Kaiser/Kevin Kaiser	CODE	6:42 PM	Arrived at the residence and did not hear any music. Contacted the reporting party who stated the music had stopped. I contacted the local contact and instructed them to advised the occupants. No violation.	N/A	
04/21/2022	17:39:34	5:39 PM	220421173614	2080	E McManus Drive	Loud Music, And Screaming	Miluska Mazzotti / Ruben Mazzotti	CODE	6:42 PM	Arrived at the residence and did not hear any music. Contacted the reporting party who stated the music had stopped. I contacted the local contact and instructed them to advised the occupants. No violation.	N/A	
04/21/2022	19:42:31	7:42 PM	220421194013	830	Riverside Drive	Loud Occupants. Lot Of Noise.	Rudy Castillo / Omar Ghulam	CODE	8:26 PM	Arrived at the residence and could hear the occupants talking from the front property line. I stood there for several minutes and did not hear any screaming, all I heard was the occupants having a normal conversation. I contacted the reporting party but he did not answer so I left him a voicemail. I then contacted the local contact and advised them of the complaint. He stated he would contact the occupants and advised them of the complaint. No violation. Decibel readings were taken from the front property line with high gusts of wind.	N/A	

04/21/2022	22:06:36	10:06 PM	220421220624	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/21/2022	22:15:31	10:15 PM	220421221308	666	S Warm Sands Dr	The People In The Rental Are Yelling And Being Very Loud.	Palm Springs Rental Agency/OranjPalm	CODE	10:48 PM	Arrived at the residence and could hear the occupants, which appeared to be in the backyard, from the front property line. I stood there for several minutes and did hear any loud screaming or outbursts; just simply heard them talking. I took decibel readings from the front property line, due to the reporting party not allowing property access. I contacted the local contact and advised them of the complaint which they stated they would contact the guests and advise them. I contacted the reporting party and left a voicemail. No violation.	N/A	
04/21/2022	22:59:13	10:59 PM	220421225642	2880	N Sunrise Way	A Bunch Of Kids And Young Adults Screaming Off And On, They Are In The Pool	Desert Luxury Estates	CODE	11:38 PM	Arrived at the residence and stood at the front property line. Due to high winds and large wall, I was unable to hear any loud screaming. Due to the reporting party not wanting a callback and not allowing property access, I was unable to hear what the reporting party was hearing. Due to the high winds, I was unable to take legitimate decibel readings. I contacted the local contact and advised them of the complaint, which he stated he would contact the guest and advised them of the complaint.	N/A	
04/22/2022	10:44:03	10:44 AM	220422104345	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/22/2022	10:56:13	10:56 AM	220422105201	2293	Joyce Dr	The Children Are Let Out In The Morning And They Are Left To Scream And Fight All Day Long. They May Stop For 20 Minutes But It Starts Right Back Up. It's Like That From 8am Until 10 At Night.	Vacation Palm Springs	CODE	11:04 AM	Arrived at the property 11:04am. From the front of the property, no noise or music was heard. Did decibel readings. Contacted the LC at 11:15am and called the RP at 11:18am. No violation was found.	N/A	
04/22/2022	11:36:06	11:36 AM	220422113406	N/A	N/A	5th House On South Side Of Sunny Dunes They Have Very Loud Music.	N/A	CODE	5:42 PM	Due to RP not providing an address or block number and due to RP being anonymous, unable to investigate the complaint.	N/A	
04/22/2022	15:31:43	3:31 PM	220422152831	1150	N Asher Drive	Very Loud Music & Shouting. I Called The Property Rental People W/No Results.	Palm Springs Rental Agency/OranjPalm	CODE	3:40 PM	Arrived at the property at 15:40. From the street in front of the property, no violations for music or loud occupants were observed. No citation issued. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to advise of my findings.	N/A	
04/22/2022	17:30:55	5:30 PM	220422173055	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/22/2022	18:01:04	6:01 PM	220422180053	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/22/2022	18:01:20	6:01 PM	220422175853	1561	Twin Star Rd	There Are Too Many Cars Parked At This House	N/A	CODE	6:07 PM	Received a call back from the reporting party at 18:15. Confirmed the address reported as 1561 Twin Star Rd. The reporting party was advised that the property is not a registered vacation rental, and there is no limit on vehicles at the property.	N/A	

04/22/2022	22:20:01	10:20 PM	220422221815	820	W Regal Drive	This Has Been Going On For A Few Days Now. They Are Playing Loud Music.	Vacation Palm Springs	CODE	12:11 AM	Arrived at the residence and could hear music from the front property line. I contacted the local contact who advised the residence was owner occupied. The local contact and myself attempted to contact the owner several times but were unsuccessful. The property management company was able to send out a maintenance worker who had access codes and permission to enter the residence. He accessed the residence and was able to unplug the speaker to cease the music. No vacation rental ordinance was violated due to it being owner occupied.	YES	
04/23/2022	07:50:56	7:50 AM	220423075030	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/23/2022	12:33:18	12:33 PM	220423123146	613	S Beverly Drive	Playing Amplified Loud Music On And Off All Morning.	Maryline Goureau / Francine McDougall	CODE	12:47 AM	Arrived at the property at 12:47am. From the front of the property. no music was heard. Went to the RP's home and no music was heard. Called the LC at 1:11pm. No violation was found.	N/A	
04/23/2022	13:25:56	1:25 PM	220423132525	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/23/2022	13:33:08	1:33 PM	220423133114	439	E Racquet Club Road	The Music Playing Is Loud At The 439 E Racket Club Rd	Bob Egan	CODE	1:49 PM	Arrived at the property at 1:49pm. From the front of the property. no music was heard. Called the LC at 2:01pm. Advised of the complaint. No violation was found. Called back RP at 2:03pm.	N/A	
04/23/2022	13:33:44	1:33 PM	220423132827	439	E Racquet Club Road	The Music Playing Is Loud At The 439 R Racket Club. I Have Guests Coming And It Is Loud And Out Of The Ordinance	Bob Egan	CODE	1:49 PM	Arrived at the property at 1:49pm. From the front of the property. no music was heard. Called the LC at 2:01pm. Advised of the complaint. No violation was found. Called back RP at 2:03pm.	N/A	
04/23/2022	14:00:12	2:00 PM	220423135953	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/23/2022	14:14:57	2:14 PM	220423141305	992	N Fairview Circle	The Rental House Is Blasting Music Very Loudly.	Natural Retreats	CODE	3:43 PM	Arrived at the reporting party's address, which gave us property access. I was able to hear amplified music from the backyard of the complainant address from the reporting party's addresses backyard. I was able to take decibel readings . hen contacted the primary guest. He stated he had rented the residence using 'home stay,' and knew the owner. A check of the residence's friends and family list did not show his name. I then issued him a citation for PSMC 5.25.070(g).	NO	A6807 - Music
04/23/2022	16:18:09	4:18 PM	220423161740	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/23/2022	16:32:23	4:32 PM	220423163038	1101	E El Escuerdo	There Is Loud Music Going On And We Need Someone Out Her A.S.A.P	Palm Springs Rental Agency/OranjPalm	CODE	4:45 PM	Arrived at the residence and could not hear any music extending past the front property line. I then contacted the reporting party who advised the music has stopped. The occupants then exited the residence and I contacted them and explained to them the complaint. No violation.	NO	
04/23/2022	17:42:47	5:42 PM	220423173829	2172	S Calle Palo Fierro	Loud Music, Loud Yelling.	Tom Neville / Maria Ayalla	CODE	6:43 PM	Arrived at the residence and could hear music extending past the front property line. Contacted the occupants and confirmed that the residence was owner occupied. The music was within the allowable limits per decibel readings. No violation.	YES	

04/23/2022	20:10:44	8:10 PM	220423200657	510	N Villa CT #111	They Are Renting Apt 111 As An Airbnb. They Are Making Noise.	N/A	CODE	8:53 PM	Responded and no noise was heard. At time of arrival no active nuisance so no contacted was made with the occupants. Will investigate if possible illegal VR.	N/A	
04/24/2022	08:03:46	8:03 AM	220424080320	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/24/2022	09:17:41	9:17 AM	220424091707	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/24/2022	10:09:20	10:09 AM	220424100848	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	