

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/25/2022	8:27 AM	8:27 AM	220425082700	550	N Villa Court, Unit 214	Short Term Rental, Without A License.	N/A	CODE	8:35 AM	Will add to investigations list. No RP info to follow up.	N/A	
04/25/2022	1:21 PM	1:21 PM	220425132155	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
04/25/2022	1:50 PM	1:50 PM	220425134404	3450	Circulo San Sorrento	I Called Last Weekend Regarding The Same Issue. They Are Out In The Middle Of The Night Screaming In The Pool. Their Music Is Loud.	N/A	CODE	2:10 PM	There was no noise or music at time of inspection. Arrived at 2:10 pm and saw a man in the garage. I asked him if he was renting the house. He stated the house belonged to his aunt. called RP.	NO	
04/25/2022	3:14 PM	3:14 PM	220425151311	3451	Circulo San Sorrento	There Are Trespassers In The Home. They Are Playing The Drums In The Backyard And Its Very Loud. The Permit For That Address Was Revoked.	N/A	CODE	3:46 PM	Called RP and provided non-emergency phone number for Police Department if he believes there are trespassers and noise v iolations.	N/A	
04/25/2022	3:42 PM	3:42 PM	220425154208	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
04/25/2022	11:38 PM	11:38 PM	220425233512	2820	N Arcadia Ct, Apt B112	The Tenant Has A Really Loud T.V. He's Done This Multiple Times In The Past.	N/A	N/A	N/A	Not A Vacation Rental Property. Not a Vacation Rental violation	N/A	
04/26/2022	3:52 PM	3:52 PM	220426155128	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/26/2022	4:16 PM	4:16 PM	220426161622	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/27/2022	8:25 PM	8:25 PM	220427202334	1540	Mel Avenue	The Owner Of The House is Letting Them Rent the Vacation House But There Playing Loud Music And They Been Partying Non Stop.	N/A	CODE	10:43 PM	Called RP and she stated that she believes it's an illegal VR as the owner is in London and only comes infrequently. Arrived at location and there was no noise coming from the property. Ran two plates and one was out of Cathedral City and the other Riverside. Will be investigating online.	N/A	
04/28/2022	11:28 PM	11:28 PM	220428232645	745	El Placer Rd	There Is Loud Music, Laughing. I Can Hear The Bass.	Sabrina Ross / Lyndzee Edwards	CODE	12:11 AM	Arrived at the property and observed the location from the street in front of the location. Observed a violation for Music Amplified Beyond the Property Line coming from the rear of the property. Made contact with the occupants and advised them of the complaint and our observations. They stated that they were not explained the rules and would turn it off. Issued citation for Music Amplified Beyond the Property Line. Contacted the local contact for the property and explained to them the complaint, our observations and the issuance of a citation. No contact requested by the RP.	NO	A6879 - Music
04/29/2022	8:07 AM	8:07 AM	220429080336	895	Arquilla Road	There Are Too Many Cars Parked T The Location	Alex / Monica Delgado	CODE	8:56 AM	There were only two vehicles on the driveway and no vehicles on the public streets. Called Ms. Delgado, LC, and advised her of the complaint. She stated she will call her guest to remind them.	N/A	
04/29/2022	8:23 AM	8:23 AM	220429082250	2390	E Santa Ynez	Parking Issue. Please Review.	Charely Beushauser	CODE	8:35 AM	Arrived at property at 8:35 am and there were two vehicles on the drive way. There were three vehicles on the street. Verified with Olga, property owner, who provided identification, she is using her property. Called LC to advise of complaint. No violation.	YES	
04/29/2022	8:37 AM	8:37 AM	220429083710	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/29/2022	8:55 AM	8:55 AM	220429085233	2390	E Santa Ynez	I Am Calling To Follow Up On Parking Violation For An Air Bnb. There Are Too Many Cars Parked On The Property. This Is My Second Call To Report This. They Still H Ave Too Many Cars On The Site.	Charely Beushauser	CODE	10:08 AM	Unable to follow-up with RP as they did not provide name or contact information.	N/A	
04/29/2022	2:06 PM	2:06 PM	220429140631	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

04/29/2022	3:34 PM	3:34 PM	220429153119	11320	Marion St.	Sounds Like They Are Jumping Off The Roof Of The House.	N/A	CODE	3:38 PM	Called RP and advised property is not a vacation rental property and recommended he contact non-emergency dispatch number.	N/A	
04/29/2022	4:53 PM	4:53 PM	220429165040	2359	E Nicola Road	They Are Having A Pool Party With 15 Cars In The Street. The Street Is Filling Up Pretty Fast And More People Are Coming. They're Directing People To Park In The Back.	ACME House Company	CODE	5:07 PM	Arrived at the property at 1707 and observed the location from the street in front. Observed 3 cars in the driveway and multiple in the street. Could hear music coming from the property as well as people's voices. Made contact with the occupants and was advised the property is being rented long term. The renter showed me his rental contract for a year. No contact made with the LC as it isn't a short term rental. No callback needed for the RP.	NO	
04/29/2022	5:48 PM	5:48 PM	220429174815	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
04/29/2022	5:27 PM	5:27 PM	220429172440	2390	E Santa Ynez	Parking On The Sidewalks. Cars In Excess Of What Is Allowed.	Charely Beushauser	CODE	6:39 PM	Went out to the location earlier in the day and the home was found to be owner occupied. Drove by the location to verify there weren't any parking violations and found the cars parked legally on the street.	YES	
04/29/2022	7:03 PM	7:03 PM	220429190312	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/30/2022	8:52 AM	8:52 AM	220430085038	2152	N Sandra Road	I Am Calling To Report Very Loud Music.	Arshak / Vanessa Placencio	CODE	9:06 AM	Arrived at the property at 9:06am. From the front of the property, no music was heard. Called the RP at 9:17am to gain access to the property and they advised that the music had stopped. No violation was found. Called the LC at 9:20am and advised of the complaint.	N/A	
04/30/2022	9:32 AM	9:32 AM	220430093048	2152	N Sandra Road	I Called This Moring And I Spoke To A Compliance Officer And She Was In The Area And The Music Had Stopped At That Point Its Now Started Back Up.	Arshak / Vanessa Placencio	CODE	10:01 AM	Called back RP at 9:35am and the music had stopped.	N/A	
04/30/2022	3:25 PM	3:25 PM	220430152324	613	S Beverly Drive	The Air B & B Is Occupied With Loud Music And Noise That Is Amplified To A Nuisance.	Maryline Goureau / Francine McDougall	CODE	4:02 PM	Arrived at the residence and did not hear music coming from the residence standing in the front property line. I contacted the reporting party who stated the music had stopped. I then contacted the local contact and advised them of the complaint. I instructed the local contact to contact the guests and confirm they understand the ordinance. No violation was found upon arrival.	N/A	
04/30/2022	5:01 PM	5:01 PM	220430170022	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
04/30/2022	7:15 PM	7:15 PM	220430191428	2390	E Santa Ynez	I Am Calling Into Report A Violation For A 3 Bedroom Apartment There Is A Vehicle Limit And There Are Now 7 Vehicles At The Home.	Charely Beushauser	CODE	8:14 PM	Owner occupied; no violation. RP was informed that it was owner occupied.	YES	
04/30/2022	8:02 PM	8:02 PM	220430195012	2150	N Zanjero	I Have Questions Regarding An Air Bnb That Has Cleaning Crew That Parks In The Residents Spaces When They Come And When Asked To Move They Refuse, Would Like To Discuss What We Can Do, Please Call	N/A	CODE	8:13 PM	Contacted RP and discussed the complaint. Later discovered not a VR issue, possible PD or civil.	N/A	
04/30/2022	10:20 PM	10:20 PM	220430221840	1331	S Sunrise Way	Every Day Including Right Now They Are Making A Lot Of Noise. Big Party In The Back Yard.	Cesar Valle	CODE	10:32 PM	Arrived at the property at 2232 and observed the property from the street in front. Could hear voices in the back yard but no violations were observed. Contacted the RP and she let us into her back yard where we observed music and higher noise levels coming from the property. Contacted the occupants of the home and found it to be owner occupied. Verified by title and DL. Advised them to try to keep it quiet and maybe bring it in for the night. No contact made with LC.	YES	

05/01/2022	9:06 AM	9:06 AM	220501090502	895	Arquilla Road	I Would Like To Report 3 Cars Parked In Wrong Spots	Alex / Monica Delgado	CODE	12:34 PM	No cars parked in the driveway. RP and LC contacted. No violation.	NO	
05/01/2022	11:52 AM	11:52 AM	CID: 7603183272	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
05/01/2022	8:11 PM	8:11 PM	220501201011	2650	Vincentia Road	The Garage Door To The Property Is Open. There Have Not Been Any Renters For The Past Couple Days That I Know Of And The Door Was Not Like That Earlier Today.	Steve Bryan	CODE	8:30 PM	Not a VR enforcement issue or violation. Contacted LC and owner and advised them of the issue, who stated they will go figure out the issue. Also advised to contact non-emergency regarding a property check by PD.	N/A	
05/01/2022	9:31 PM	9:31 PM	220501213102	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	