

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/13/2022	10:57	10:57 AM	220613105700	N/A	N/A	No Answer	N/A	N/A	N/A	No Answer	N/A	
06/13/2022	11:10	11:10 AM	220613111008	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/13/2022	11:26	11:26 AM	220613112409	899	Avenida Palmas	There Is Really Loud Music Playing. This Is Happening Every Single Time	Bob Egan / Matt Wamsley	CODE	12:44:28 PM	Per Code, they are trying to reach the owners to issue a citation	NO	Citation Pending
06/13/2022	12:10	12:10 PM	220613151029	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/17/2022	9:59	9:59 AM	220617095937	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/17/2022	17:46	5:46 PM	220617174443	1967	Marguerite Street	Calling To Report A Noise Complaint. I Can Actually Feel The Base In My Rental. The Loudness Started As Soon As They Got Here. Please Respond Asap.	Mary Axelrod / Mitch Ogden	CODE	8:44:44 PM	Arrived at the property and began making observations from the street in front of the location. Could faintly hear music in the area but wasn't able to pinpoint it. A car drove up to the location and the occupants walked towards the house but asked if we needed anything. I asked them if they were renting the home and they stated they were. They went and got the responsible renter. We briefly explained the complaint and our observations. We explained the rules and the renters understood. Contacted the LC for the property and explained the complaint and our observations. No contact requested from the RP. No violation, no citation.	NO	
06/17/2022	18:54	6:54 PM	220617185201	2427	Tuscan Rd	There Is Some Amplified Music Coming From A Vacation Rental Its An Rvnb	Poolside Vacation Rentals	CODE	8:56:43 PM	Arrived at the property and observed the location from the street in front of the home. Could hear bass coming from the general area of the home but couldn't pinpoint it to that location. Made contact with the occupants and advised them of the complaint and my observations. I advised them of the rules and they understood. Made contact with the LC for the property and advised them of the complaint and my observations. No contact requested from the RP. No violation, no citation.	NO	
06/18/2022	12:11	12:11 PM	220618121120	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/18/2022	15:50	3:50 PM	220618154905	1967	Marguerite Street	There Are 6 Vehicles Located That The Property. There Is Also 2 Additional Vehicles Parked Across The Street.	Mary Axelrod / Mitch Ogden	CODE	4:29:05 PM	Responded and did not observe any violation. Three vehicles parked in the driveway, but this building is a four bedroom residence. I contacted the local contact and advised them of the complaint. Reporting party was also contacted.	NO	
06/18/2022	22:39	10:39 PM	220618223309	699	W Regal Drive	The Loud Music And Party Nuisance Is Not Coming From My Property.	Poolside Vacation Rentals	CODE	10:50:59 PM	RP states she is the vacation rental manager at this location and her guests called stating one of the neighbors is playing loud music. They wanted to call us and let us know that it isn't their renters that are being loud. I told her I would note that if we got any calls.	NO	
06/19/2022	18:59	6:59 PM	220619185924	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/19/2022	19:02	7:02 PM	220619190217	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/19/2022	19:30	7:30 PM	220619192849	2685	N Cypress Road	There Is A Small Chance It Is The Neighbor But I Know Its A Different Kind Of Music. It Is Very Loud And Would Like Someone To Advise Them Of The Rules Regarding The Time.	Alyssa Sandoval / Thomas Wielchowsky	CODE	8:13:45 PM	Arrived at the location and could hear music coming from the backyard while standing at the front property line. Due to high winds in the area, I was unable to take accurate decibel readings. I then contacted the occupants, and later discovered it was owner occupied (verified by CDL). I later contacted the reporting party and advised him of the outcome.	YES	
06/19/2022	20:40	8:40 PM	220619203957	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/19/2022	20:52	8:52 PM	220619205130	3380	N Avenida San Gabriel Rd	Dog Barking Since About 10 Am.	Vacanza Stays	CODE	9:35:32 PM	Arrived and did not hear any barking dog coming from the location. Contacted the guests and advised them of the complaint, who understood and stated they would bring the dog inside. Contacted the local contact and reporting party.	NO	