

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS STREET NAME	PROPERTY ADDRESS NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED	
6/21/22		15:20	3:20 PM	8244	Test	Test	System Test	N/A	N/A	N/A	System Test	N/A	
6/28/22		10:25	10:25 AM	8366	Test	Test	System Test	N/A	N/A	N/A	System Test	N/A	
6/29/22		16:09	4:09 PM	8392	Test	Test	System Test	N/A	N/A	N/A	System Test	N/A	
6/29/22		15:32	3:32 PM	8390	Test	Test	System Test	N/A	N/A	N/A	System Test	N/A	
6/30/22		9:47	9:47 AM	8414	Test	Test	System Test	N/A	N/A	N/A	System Test	N/A	
4-Jul-22			1:21 PM	2207P-0809	2025	E Park	Other	Jim Wilkinson	CODE	1:42 PM	Upon arrival, Martinez Landscaping was just getting in their vehicle. I was able to speak with them and advise them they cannot work on holiday.	N/A	
7/7/22		18:55	6:55 PM	8742	981	E Marion Way	Music coming from the property	Marie Gill	CODE	5:09 PM	Arrived at the property at 1709 and observed the location from the vacant lot to the direct south of the property line. Could hear a violation for Music Amplified Beyond the Property Line coming from the property. Made contact with the occupants and responsible renter, Andrea, and advised them of the complaint and my observations. Occupants were upset about the citation due to the fact that they've been dealing with noise in the neighborhood since their arrival. I explained to them the rules placed upon short term rentals and they were still upset. Upon request for ID to issue a citation the occupants refused and became verbal with me. I left and contacted the owner for the property and advised them of the complaint and my observations as well as the need to obtain ID to issue a citation. ID for the responsible renter was emailed to me for the citation which I mailed to the address on the responsible renter's ID. Called the RP back and advised them of the resolution.	NO	A6888 - Music
7/7/22		17:45	5:45 PM	8736	981	E Marion Way	Music coming from the property	Marie Gill	CODE	5:09 PM	Arrived at the property at 1709 and observed the location from the vacant lot to the direct south of the property line. Could hear a violation for Music Amplified Beyond the Property Line coming from the property. Made contact with the occupants and responsible renter, Andrea, and advised them of the complaint and my observations. Occupants were upset about the citation due to the fact that they've been dealing with noise in the neighborhood since their arrival. I explained to them the rules placed upon short term rentals and they were still upset. Upon request for ID to issue a citation the occupants refused and became verbal with me. I left and contacted the owner for the property and advised them of the complaint and my observations as well as the need to obtain ID to issue a citation. ID for the responsible renter was emailed to me for the citation which I mailed to the address on the responsible renter's ID. Called the RP back and advised them of the resolution.	NO	
7-Jul-22			11:01 PM	2207P-1563	595	Pico Rd	Music coming from the property Occupants being loud	Billy Dortch / Jeff Schnell	CODE	11:32 PM	Arrived at the property and observed the location from the street to the west of the location. I could very faintly hear a couple of people talking quietly in the back yard. Contacted the occupants the responsible renter Tiffany and advised them of the complaint. They stated they would bring it in for the night. Contacted the LC and left a VM for them regarding the complaint and my contact with the occupants. No contact requested by the RP.	NO	

7-Jul-22		5:52 PM	2207P-1547	595	Pico Rd	Music coming from the property Occupants being loud	Billy Dortch / Jeff Schnell	CODE	6:25 PM	Arrived at the property and observed the location from the street to the west of the property. Could hear people in the back yard but couldn't hear any violations for music. Made contact with the occupants and responsible renter and briefly explained the complaint and my observations. They had stated they were in the back yard having fun and were very sorry they were a little bit loud. I went over the rules with them and they understood and stated they were leaving for the night for dinner. I contacted the property owner and explained the complaint and my observations to him. There was no contact requested from the RP.	NO	
8-Jul-22		9:40 PM	2207-1773	947	Cibola	Music coming from the property Occupants being loud	Palm Luxury Properties	CODE	9:46 PM	(SUSPENDED PROPERTY) Arrived at location at 9:47 PM and heard both music and people screaming from inside the car, in front of the property. Made contact with the occupants and asked to speak with responsible renter. Was advised that she was not renting and that she was the owner. This was verified by her ID (Susanna Kirakosyan). She agreed to turn off the music and have the people in the back yard go inside the house. Called reporting party who expresses his frustration and felt the owner is worse than renters.	YES	
8-Jul-22		2:29 PM	2207-1702	1399	Tamarisk	Music coming from the property Occupants being loud	Tareef Talala	CODE	3:12 PM	Arrived at 3:12 PM. Did not observe a violation for music or noise. Kids could be heard playing in the back yard with occasional screams. Spoke with the responsible renter and advised her of the complaint. Provided good neighbor brochure and she assured me there would not be any more issues. Called the reporting party advised of findings and informed him I spoke with the renter. Called the local contact Tareef Talala and advised him of complaint and findings. He said he was going to follow up with the renter.	NO	
8-Jul-22			2207P-1645	3010	N Puerta Del	Music coming from the property	Murtaza Merali	CODE	2:54 PM	Arrived at 2:54 and observed violation for music both from side street (San Carlos) and directly in front of the property. Spoke with person who identified himself as the responsible renter. He would not provide his name. I informed him of the complaints and the violation. He refused to provide ID (said he did not know what he did with his wallet). Called local contact TRAVELR. Informed them of the complaint and findings. I also informed her that she was still required to get the ID from him or it would be a citation to TRAVELR. She said they would obtain it. Citation A6298 sent through mail.	NO	A6298 - Music
7-Jul-22		9:46 PM	2207P-1551	1273	S Calle Marcus	Music coming from the property Occupants being loud	Vacation Palm Springs	CODE	10:28 PM	Arrived at the property and observed the location from the street in front of the home. Could hear very faint voices in the back yard. No violations for music were observed coming from the property. As no violation was observed I didn't feel a need to contact the occupants. I contacted the local contact for the property and advised them of the complaint and my observations. They stated they would reach out to the occupants and advise them of the quiet hours. No contact requested by the RP.	N/A	

9-Jul-22		9:45 PM	2207P-2006	290	W San Carlos	Music coming from the property Parking - Number of cars	TRAVLR Vacation Homes	PSPD	10:04 PM	<p>at 21:45 the police non-emergency dispatch line received a call for loud music and a party going on in the area of the intersection of San Carlos Rd and Virginia Rd. Due to no vacation rental enforcement officers on shift at the time of the call, a palm springs police patrol officer was dispatched out on the call and arrived in the area at 22:04. While investigating the complaint, the officer was able to locate the source as being from the registered vacation rental property located at 290 W San Carlos Rd. The officer stated in his call notes that there were 15 vehicles observed at the property, which exceeded the permitted limit of four (4). The officer also stated that he contacted the occupants and was able to speak with the renters about the complaint received as well as his observations related to the violations of the rules at vacation rental properties. He noted that Code enforcement would follow up for further action related to his findings. On Monday, July 11, 2022, while reviewing the calls for service that were responded to by PSPD patrol it was determined that the noted observations by the patrol officer related to the vehicles were a violation of PSMC 5.25.070(c) thus prompting the issuance of a citation. I contacted the local contact and spoke with Paige from TRAVLR Vacation Homes to discuss the complaint received, the observations by the officer, and the enforcement action I would be taking. I then requested the information that they had on file for the responsible renter, with the information for John Braun ultimately being provided to me. Citation A6720 was issued and will be sent via mail to John Braun at the address listed on his government issued identification.</p>	NO	A6720 - Excessive Vehicles
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