

DATE	MT	CALL IN TIME	Call ID #	PROPERTY ADDRESS STREET Number	PROPERTY ADDRESS NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
7/14/2022	21:48	9:48 PM	8952	524	S Calle Santa Rosa	Dog is barking very loudly. People are out there in the pool causing the dog to bark. Said if the problem is not solved they will call the police.	Walt Hawkins	CODE	9:21 PM	Arrived at the property at 2121 and took decibel readings from the front of the home. Couldn't hear a dog barking or any noise coming from the property. Left VM for the LC of the property advising them of the complaint and my observations. No contact made with the occupants. RP didn't request a call back per the call center.	N/A	
7/15/2022	18:02	6:02 PM	8968	1220	S San Mateo Dr	5 cars vehicle - 4 in the drive way and one in the street - cannot have more	Regenia Money	CODE	5:29 PM	Arrived at the property and there were four cars in the driveway and one near the house on the street. I contacted the occupants and advised them of the complaint and the rules and they understood. Contacted the LC for the property and advised them of the complaint and my observations. No contact requested by the RP.	NO	
7/15/2022	19:42	7:42 PM	8976	1220	S San Mateo Dr	Per complainant stated too many people too many cars 4 vehicles on driveway and one on street like the whole high school is in the pool. The cars have been parked for hours. second time they call.	Regenia Money	CODE	5:29 PM	Contacted the RP and she was very upset that I didn't issue a citation to the occupants. I advised her it is not our practice to ask the occupants if any of the cars on the street belong to them. She was very upset with that answer and I transferred her to Lt to speak with him.	NO	
7/15/2022	19:43	7:43 PM	8978	829	Arroyo Vista Dr	Per complainant stated loud music by the pool. Loud music coming from the pool area.	Eddie Bakira	CODE	N/A	Contacted the RP to find out if she wanted to grant property access and she stated the noise had stopped and that we didn't need to come out. I advised her that we didn't have any contract summaries for the property so it was more than likely the owner of the property there. I advised the RP to call back if the noise started up again and we would come out. I contacted the LC for the property and they stated they hadn't rented the property out in months and that the owner is coming every weekend. No response to the property needed per the RP.	N/A	
7/15/2022	20:55	8:55 PM	8990	3440	N Avenida San Gabriel Rd	Playing loud music in the backyard	Drew Hopkins	CODE	8:28 PM	Arrived at the property and could clearly hear music coming from the backyard of the property from the street in front of the home. Made contact with the occupants and explained the complaint and our observations. They were very angry that we were there and didn't want to listen to us or give us any information. They stated they were staying there for 2-3 days and were family of the owner. They refused to give any information regarding who they were. As there was no contract summary submitted and no friends and family on the list the owner will be issued a citation for Failure to Submit Contract Summary. Contacted LC for the property and advised him of the complaint and the interaction with the occupants which he relayed to the owner. No callback requested from the RP.	NO	AB0400 - No Contract Summary
7/15/2022	20:55	8:55 PM	8992	3440	N Avenida San Gabriel Rd	Playing loud music in the backyard	Drew Hopkins	CODE	8:28 PM	Duplicate complaint handled under previous ticket.	NO	
7/15/2022	21:36	9:36 PM	8996	2795	N Biskra Rd	Excessive screaming outside, ongoing complaint	Carlos Lora/Marylynn Lora	CODE	8:43 PM	Arrived and could hear several females talking in the backyard area of the residence. I contacted the occupants and advised them of the complaint. They were respectful and understood and told me they would bring it inside. No violation.	NO	
7/16/2022	16:00	4:00 PM	9006	1125	E Louise Drive	The complainant reached out and let us know about a noise issue at 1125 E Louise Drive stating that there was a party around the pool area with lots of loud music. He requested to have someone sent out and have the rental fined.	Patrick Sheehan / Danae Sheehan	CODE	3:12 PM	Music extended beyond front property line. Citation issued.	NO	A6814 - Music
7/16/2022	16:24	4:24 PM	9008	483	E Francis Dr	Playing music very loudly. Made a noise complaint against the same property last weekend	Vidal Guerrero	CODE	3:32 PM	Music extending past property line. Citation issued.	NO	A6815 - Music
7/16/2022	18:04	6:04 PM	9012	1115	Pasatiempo Rd	Flying a drone over complainant's property, about 30 feet in the air and coming into the property. Just happened about 10 minutes ago.	Richard Alexander	CODE		Called RP and advised to contact non-emergency dispatch line.	N/A	
7/16/2022	18:48	6:48 PM	9016	598	Grenfall Rd	Loud live music, almost a concert coming from the rental and is getting louder. Would like a call back from the code compliance officer after they make contact.	N/A	CODE	N/A	Not a VR. Responded and advised occupants to turn down music. RP called back. One subject was hostile and another grabbed my hand while in the pool to get my attention.	No	
7/16/2022	18:10	6:10 PM	9022	598	Grenfall Rd	Not sure if this is the correct address. Said the issue was resolved and now it's starting up again - loud music and loud talking. Would like a call back from code compliance officer.	N/A	CODE	N/A	Contacted RP and advised him to contact non-emergency dispatch regarding hostile occupants at the location. Code will respond with PD if needed. RP stating soon after we left they turned up the music again.	No	