

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/14/2022	2:00 PM	11406	202	N Louella Rd	Issue with the upkeep to the ground of this property, there are lots of overgrown trees and it has become an eyesore	Cesar	CODE	14:05	The reported issues were for property maintenance and were not related to any active disturbances as a result of the operation of the vacation rental. Followed up with the local contact to advise of the complaint and forwarded the Information to the code compliance officer assigned to that neighborhood to investigate the reported property maintenance issues.		
11/14/2022	2:13 PM	11408	513	S Bedford Dr	Guests are being very loud. Over the weekend it was just the children, but today its been the whole house. Potential gathering in the backyard and drinking that is causing this	Fred	CODE	14:20	From the street in front of the property, no violation for loud occupants was observed. The noise observed was just people speaking loudly and did not exceed the permitted noise level limit. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss the findings.		
11/15/2022	12:11 PM	11430	1011	Marshall Way	The pool equipment has a very high-pitch sound. Everything is wide open.	David / Tim	CODE	12:22	From the street in front of the property, the reported noise coming from the pool equipment was observed but was not in violation of the noise ordinance. I contacted the local contact to advise of the complaint and my observations and they stated that they would send their pool repair contractor out to check on it.		
11/19/2022	5:07 PM	11462	985	E El Cid	7 cars parked outside, max is 6.	Parth / Daniela	CODE	17:20	From the street in front of the property, no violation for vehicles exceeding the permitted limit was observed. There were 3 vehicles found to be belonging to the occupants parked at the property. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to advise of the findings.		
11/20/2022	1:03 PM	11466	2775	E Verona Rd	Too noisy. Screaming in the backyard in the pool area	Andy	CODE	13:26	From the street in front of the property, a violation for music heard beyond the property line was observed. Contacted the occupants and discussed the complaint received and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint received and the observed violation. The reporting party did not request a follow-up.		A7050
11/20/2022	1:04 PM	11468	2775	E Verona Rd	2nd Complaint, different caller. Loud excess noise that can be heard with their door closed for the past several hours, since 9am today.	Andy	CODE	13:26	See notes from Call ID #11466 for Action/Findings. This reporting party did not request follow up either.		A7050