

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/22/2022	11:22 AM	11492	2864	E Valencia Rd	There is a device in the backyard that is making an unusual noise. It seems like it's coming from the pool equipment.	Air Concierge	CODE	11:29	The property manager was already on site making calls to their repair person to mitigate the noise coming from the pool equipment. No violation		
11/23/2022	1:36 PM	11502	1985	Marguerite St	Vacation Rental has a pickup camper detached and setup in the driveway.	Javier / Yolanda	CODE	13:42	Called the local contact to advise of the complaint received. They stated that they would have their renters remove the camper shell. No violation.		
11/23/2022	2:37 PM	11504	2501	N Indian Canyon Dr	STR is only for 2 persons and for the past 3 days there's been 6 individuals staying at a 1 bedroom unit	Herta / Wayne	CODE	14:40	The reported property was found to be occupied by long-term, not short-term, renters. Because the property is not currently operating as a vacation rental, they're not subject to the occupancy restrictions within the vacation rental ordinance. Followed up with the reporting party to discuss our findings.		
11/26/2022	1:52 PM	11538	1133	Pasatiempo Rd	Music has been playing in the backyard for the past 3 days	N/A	CODE	14:12	The reported address is not a registered vacation rental. From the street in front of the property, no music or loud noise was heard coming from the property. Followed up with the reporting party to discuss my findings and they stated that the music was turned off right after they called the hotline. They also provided information to suggest that the property may be operating as an unregistered vacation rental. No violation. Will be investigating the unregistered vacation rental claims further.		