

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
2/13/2023	9:37 AM	12704	470	N Villa Ct	The renter has two large dogs and tied them up to a tree on a long leash. The dogs are able to move to the front door of the condo and the parking lot. This is an ongoing problem and the HOA was already emailed about this issue	N/A	CODE	9:42	Called the reporting party back to discuss the details related to their complaint. The reported address is not a registered vacation rental and the reporting party did not have any evidence to suggest that it was operating as an unregistered rental, just that 7 months ago he saw two large dogs tied to a tree at this location as well. No violation.		
2/18/2023	12:37 AM	12768	2895	E Verona Rd	Very loud music with a lot of bass and people talking, yelling.	N/A	PSPD	0:47	The complaint was forwarded to PSPD Dispatch due to the time it was received. The Patrol Officer arrived and noted that the music was shut off. The reported address is not a registered vacation rental but has been recently cited for operating as an unregistered rental		
2/18/2023	2:53 PM	12778	210	W Camino Carmelita	There's screaming, yelling, and loud music by the pool. It's been ongoing.	Modernize Home Services	CODE	15:03	From the street in front of the property, no violations for music or loud occupants were observed. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss my findings.		
2/18/2023	3:45 PM	12784	1411	E Racquet Club Dr	Renters are talking loudly and laughing and can be heard from the callers backyard - ongoing at the moment	Jim	CODE	16:09	From the street in front of the property, no violation for loud occupants was observed. Noise was heard coming from the backyard but measured within the permitted limits for the time of day. Followed up with the local contact to advise of the complaint received. The reporting party did not request follow up.		
2/18/2023	6:57 PM	12788	1411	E Racquet Club Dr	Renters are still being loud in the backyard after the caller asked them to quiet down earlier today.	Jim	CODE	19:13	From the street in front of the property, no violation for loud occupants was observed. Contacted the local contact to advise of the 2nd complaint received. Followed up with the reporting party to discuss our findings and educated them on what is and isn't permitted related to the noise ordinance.		
2/18/2023	8:10 PM	12790	2795	N Biskra Rd	Kids screaming being loud outside in the pool	Carlos / Marylyn	CODE	20:25	From the street in front of the property, no violation for loud occupants was observed. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss our findings.		
2/18/2023	9:46 PM	12794	10	Warm Sands Pl	For an hour and a half to two hours loud music outside. Ongoing	Carol / Bryan	CODE	21:57	From the street in front of the property, no violation for music was observed. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss our findings.		

2/19/2023	12:40 PM	12810	1162	E San Jacinto Way	2 dogs locked inside no one has been home for a while and dogs are barking non stop it has been like that for like about an hour an half.	PS Holiday Rentals	CODE	13:00	From the street in front of the property, intermittent sounds of a barking dog coming from the reported address were observed. The renters were not currently at the property so we reached out to the local contact to advise of the complaint and our observations. They stated that they would reach out to their guests and get the situation resolved. At 13:15, we received a call back from the local contact stating that their guests were on the way back to the house to mitigate the barking. No violation. Followed up with the reporting party to advise of the actions taken.		
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