

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
3/6/2023	8:31 AM	13082	502	S Highland Dr	Ongoing issue for the last 6-7 months. They are running an illegal rental property.	N/A	CODE	8:35	No active nuisances were reported. Will be investigating the reported unpermitted rental activity. This property has been cited twice in the RP's mentioned 6-7 month time period. The property owner has been advised in the past about being able to facilitate long-term stays, but that short-term stays are not permitted at that property.		
3/8/2023	10:40 PM	13122	Not	Provided	Radio outside and it's not super loud but loud enough	N/A	CODE	22:42	No address was provided in the message received and the reporting party did not provide any contact information to be able to follow up and discuss the details of their complaint. Unable to respond due to a lack of information provided.		
3/9/2023	2:39 PM	13124	839	E San Lorenzen Rd	Outdoor loud music, it started half an hour ago	George	CODE	14:56	From the street in front of the property, music was heard coming from the reported address. Contacted the occupants at the front door and the property was found to be occupied by the owner, not rented. Since the property was owner-occupied and the music observed was within the permitted noise level limits for the time of day, there was no violation. The reporting party did not request a follow-up.	Yes	
3/9/2023	2:48 PM	13126	2795	N Biskra Rd	Music is very loud. Thumping can be heard on the reporting party's property.	Carlos / Marylyn	CODE	15:15	From the street in front of the property, a violation for music heard beyond the property line was observed. Contacted the occupants at the front door and discussed the complaint received and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint received and the observed violation. The reporting party did not request a follow-up.		A7074
3/9/2023	3:37 PM	13128	1907	S Mesa Dr	The renters have a dog outside of their garden, constantly barking. It seems to be on its own, and the noise has been going on for a few hours today.	Nalleli	CODE	15:46	While en route, I contacted the reporting party to discuss the details related to their complaint. From the street in front of the property, the reported barking dog was not observed. No violation. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss my findings.		
3/9/2023	9:51 PM	13136	2254	E Smokewood Ave	Loud screaming going on on the patio, been going on for the past hour.	Jill / Candy	CODE	22:09	From the street in front of the property, no violation for loud occupants was observed. Voices were heard, but the noise measured was within the permitted limits for the time of night. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss my findings.		
3/9/2023	10:33 PM	13138	2320	Via Lazo	The Reporting Party states that the renters are not following the rules. It is quiet hours and they are they have a party that is on going. This is on the golf course so there are many properties that see and hear the ongoing party	Tim	CODE	22:42	From the street in front of the property, no violations for music or loud occupants were observed. Followed up with the property owner to advise of the complaint received, followed up with the reporting party to discuss my findings.		

3/9/2023	11:46 PM	13142	2321	Via Lazo	2nd Complaint to the previous complaint reported about an hour ago. It appeared the issue had been addressed since the renters had put out the fire and had left the area leaving the area quiet. But just now the renters have restarted the fire and gathered around it again continuing with their gathering/party past quiet hours.	Tim	CODE	0:06	From the street in front of the property, no violation for loud occupants was observed. I was able to hear talking coming from the backyard, so I made contact with the guests. Briefly discussed the complaint received and rules for noise after 10 pm. The guests stated that they would come inside for the night. Followed up with the property owner to advise of the 2nd complaint received. The reporting party did not request a follow-up.		
3/10/2023	2:24 PM	13156	429	Camino Del Sur	There is loud music playing. Ongoing	N/A	CODE	14:26	The reported address is not a registered vacation rental and no information was provided to suggest that it may be operating as one. From the street in front of the property, the reported music was not observed and there was nothing observed to suggest that the property may be operating as an unregistered rental. The reporting party was anonymous so we were unable to discuss the details of their complaint with them.		
3/10/2023	2:25 PM	13158	350	W Via Lola	There is loud music playing.	Natural Retreats	CODE	14:42	From the street in front of the property, no violation for music was observed. Followed up with the local contact to advise of the complaint received. The reporting party did not provide contact information or request any follow-up		
3/10/2023	5:09 PM	13176	239	N Burton	last night they were being loud until late 3:00 am - today they are beginning to be loud again and have loud music playing.	Luxsy Palm Springs	CODE	17:16	From the street in front of the property, no violations for music or loud occupants were observed. The property was found to be occupied by the owner, not rented, and the noise observed was within the permitted limits for the time of day. Followed up with the reporting party to discuss our findings.	Yes	
3/11/2023	11:27 AM	13188	1344	S Farrell Dr	Excessive cars parked (4), which is not allowed.	Cassandra / Oscar	CODE	11:38	From the street in front of the property, I observed 4 vehicles parked in the driveway; no violation as this property is registered as 4-bdr. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss my findings and advise of the number of permitted vehicles for this property.		
3/11/2023	10:20 PM	13206	933	Balboa Cir	The renters are outside being loud and playing music on and off. Ongoing at the moment	N/A	CODE	22:25	The reported address is not a registered vacation rental and no contact information for the RP was provided to follow up with them regarding the details of their complaint. Will be investigating for possible unregistered vacation rental activity.		
3/12/2023	10:40 AM	13210	1101	E El Escudero	Loud music in the backyard	Oranj Palm	CODE	11:01	From the street in front of the property, no violation for music was observed. While conducting my observation, the homeowner came out and approached me to introduce herself. I briefly discussed the complaint that was received and they stated that they hadn't been playing any music. I followed up with the reporting party to discuss my findings.	Yes	