

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
3/22/2023	10:48 AM	13494	3155	E Ramon Rd	Tenants are renting without permits. People rent for months and stay there and then new people come in. It's an ongoing issue.	N/A	CODE	10:50	Called the Reporting Party back to discuss the details of their complaint. They stated that the owner is renting the unit for three months at a time, which is against their HOA rules—advised the RP that the rental activity described does not violate the vacation rental ordinance and suggests that they contact their HOA to report it.		
3/22/2023	6:57 PM	13504	2380	N San Antonio Rd	about 20 vehicles - party - they are moving the cars now after I have taken pictures.	David / Oscar	CODE	19:14	From the street in front of the property, observed four vehicles in the driveway. I contacted the occupants and found that the property was owner-occupied and not rented. Advised the rp of the resolution and referred them to the Police non-emergency line for any further disturbance caused by the owner.	Yes	
3/22/2023	9:30 PM	13506	2775	E Verona Rd	Noise loud music ,started Last 30 mins	Andy	CODE	21:59	I observed from the street in front of the property, and no music or talking was coming from the property. No violation. The property was found to be occupied by the owner and not rented. I advised the rp of our findings.	Yes	
3/24/2023	3:20 PM	13522	2388	E Racquet Club Rd	Loud music - sounds like its being played outside by a dj ongoing for the last 20 min	N/A	CODE	15:23	The reported address is the Monkey Tree Hotel, not a registered vacation rental. I called the reporting party to confirm the address reported and refer them to the police non-emergency line for any noise-related disturbance from the hotel.		
3/24/2023	3:21 PM	13524	689	S El Cielo Rd	Ongoing music for two hours	Luis / Juan	CODE	15:40	From the street in front of the property, no violation for music was observed. While observing, occupants came out and found that the property was owner-occupied, not rented. The owner was advised of the complaint received. The reporting party provided no contact information to follow up with them.	Yes	
3/24/2023	3:42 PM	13526	1486	N Vaquero Rd	Barking dog - Complainant states it has been ongoing all day	Devin / Tom	CODE	15:58	No violation for dogs barking was observed from the street in front of the property. I called the local contact to let them know of the complaint. The local contact said they would follow up with the guests to mitigate further disturbances.		
3/24/2023	5:21 PM	13530	2388	E Racquet Club Rd	Loud Music - ongoing - shaking windows at the complainants home	N/A	CODE	17:53	The reported address is the Monkey Tree Hotel, not a registered vacation rental. I called the reporting party and referred them to the police non-emergency line for any noise-related disturbance from the hotel.		
3/25/2023	12:18 PM	13542	2825	E Verona Rd	Loud music started about an hour ago.	Anna	CODE	12:51	From the street in front of the property, a violation for music was observed coming from the backyard area. I contacted the occupants and briefly discussed the complaint received and the observed violation. The guests were uncooperative, so I followed up with the local contact to request information on file for the responsible renter. Citation sent via mail.		

3/25/2023	2:30 PM	13544	1847	Apache Cir	There is a huge party going on for several hours with music, dogs barking, and children yelling.	N/A	CODE	14:35	The reported address is not a registered vacation rental, and no evidence was provided suggesting that it may be operating as one. I called the reporting party back to confirm the details related to their complaint and referred them to the police non-emergency line for noise-related disturbances at properties that aren't operating as a vacation rental.		
3/25/2023	9:08 PM	13562	1080	E La Jolla	Loud amplified music playing outdoors - ongoing at them moment, started about 20 minutes ago	Vacasa	CODE	21:19	From the street in front of the property, no violation for music was observed. Further investigation of the area found that the music source came from a neighboring hotel, not the reported vacation rental. I followed up with the reporting party to advise of my findings.		
3/25/2023	9:36 PM	13564	483	Santiago Way	Party - music playing outdoors	N/A	CODE	21:51	The reported address is not a registered vacation rental but has previously been cited for operating as an unregistered rental. No violations were observed from the street in front of the property, and the property appeared to be vacant. I called the reporting party back to discuss the details of their complaint and my findings but did not get an answer, so I left a voice message.		
3/26/2023	1:50 PM	13572	1502	Amelia Way	Non-stop barking dog since yesterday morning after new renters checked in. All night and all day today.	Josh / Kevin	CODE	13:55	While en route, I called the reporting party, who stated the dog had stopped barking and that he no longer needed us to respond. I advised him if the dog begins to bark again, he should call back in. I contacted the local contact and informed them of the complaint received; they stated they would contact the guests and advise them of the complaint.		