

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
3/30/2023	7:43 AM	13610	1356	S San Mateo Dr	Gas powered equipment at 7:15. Lawnmowers and edgers. Noise ongoing.	Bill	CODE	7:45	The reported disturbance is unrelated to the property's operation as a vacation rental. The report was referred to the appropriate Code Compliance Officer to investigate as a general public nuisance.		
3/30/2023	9:33 AM	13612	251	Via Sol	The landscaping team are using gas power leaf blowers that are extremely loud.	N/A	CODE	9:35	The reported address is not a registered vacation rental and the disturbance is unrelated to the possible operation as one. The report was referred to the appropriate Code Compliance Officer to investigate as a general public nuisance.		
3/30/2023	11:50 AM	13626	1401	E Racquet Club Rd	Kids yelling and screaming outside they are in the pool screaming it's crazy. Just need someone to knock on the door they can tell them to tone it down. We can't even seat outside because it's so loud.	Shawn	CODE	12:15	Upon my arrival, I stood at the property line on the west side, as the residence is located at the corner of Racquet Club and Hermosa. I was not able to hear any active noise coming from the property. After taking decibel readings and photos, I contacted the reporting party to discuss my findings. They stated they were not able to hear the noise anymore. No violation. I then called and spoke to the local contact to advise them of the complaint and my findings.		
3/31/2023	10:11 AM	13634	1388	S Farrell Dr	STR is having renovations done, the construction crew has been playing really loud music for the past 30 min.	N/A	CODE	10:15	The reported address is not a registered vacation rental and the disturbance is unrelated to the possible operation as one. The reporting party was referred to the police non-emergency line to report as a general public nuisance.		
3/31/2023	4:33 PM	13650	1490	Plato Cir	Tenant parks in the street when it's trash day, the truck cannot make it's way into the neighborhood because of the tenant's car that is parked on the street, they block the way in for the truck. The property has a driveway available for parking and they don't use it . Also when they have guests over, they tend to park in the neighbor's only available parking spots in the street.	Oranj Palm	CODE	16:46	No violations were observed from the street in front of the property; I followed up with the local contact to discuss the complaint received and followed up with the reporting party to advise of my findings.		
3/31/2023	7:15 PM	13654	1610	Dunham Rd	Party - about 36 vehicles parked on the street outdoor music with dj and loud speakers	N/A	CODE	19:38	The reported address is not a registered vacation rental; no evidence was provided to suggest that it may be operating as an unregistered rental. From the street in front of the property, no violations were observed. I contacted the reporting party to discuss the details related to their complaint and referred them to the police non-emergency line for any further disturbances.		
4/1/2023	1:33 PM	13676	2195	N Cerritos Dr	4 dogs that have not stopped barking from the back yard - reporting party is unable to go to their back yard or let their dogs out without "triggering" the barking	Vacasa	CODE	13:46	From the street in front of the property, I did not hear any barking or other noise. After my investigation, I called and spoke to the reporting party, who indicated that the barking only occurs when she lets her dogs into her backyard. I called the local contact to advise them of the complaint and my findings.		

4/1/2023	3:52 PM	13678	2880	N Sunrise Way	Loud music and screaming	Desert Luxury Estates	CODE	16:10	Arrived at the property and began our investigation from the front side of the house on Sunrise Way. We did not witness any violations of music or noise coming from the property. I followed up with the RP and advised that our investigation concluded no violation was observed. I called the local contact to notify them of the complaint received and our findings.		
4/1/2023	4:49 PM	13680	2152	N Sandra Rd	Loud Music playing outdoors	Arshak / Vanessa	CODE	17:08	Music was heard beyond the property line from the street in front of the property. I contacted the occupants and found that the home was occupied by the owner and not rented. Since the music and noise heard were within the permitted limits for the time of day, there was no violation. I followed up with the reporting party to notify them of my findings.	Yes	
4/1/2023	5:02 PM	13682	483	Santiago Way	Loud yelling outdoors in the pool about 8 people	N/A	CODE	17:30	The reported address is not a registered vacation rental but has previously been cited for operating as an unregistered rental. No violations were observed from the street in front of the property, and there were no signs that the property was currently operating as an unregistered vacation rental. The reporting party did not request a follow-up.		
4/2/2023	7:36 PM	13694	1889	Los Alamos Rd	Very loud music. People yelling and screaming and vulgar language. We have children here. Yeah, this has been going out of it, trying to get somebody to answer the phone, but nobody's available. I'm wondering if you people can please handle this.	N/A	CODE	19:38	The reported address is not a registered vacation rental; no evidence was provided to suggest that it may be operating as an unregistered rental. The reporting party was referred to the police non-emergency line for any further disturbances from the reported address.		