

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
4/3/2023	11:48 AM	13712	2650	E Vincenia Rd	The gates slam in the wind making a lot of noise	N/A	CODE	11:52	Followed up with the reporting party to discuss the details related to their complaint. The reported address is not a registered vacation rental but has been cited in the past for operating as an unregistered vacation rental. The disturbance reported is unrelated to the property's operating as a rental. The rp was referred to the police non-emergency line.		
4/3/2023	11:50 AM	13714	2600	E Vincenia Rd	Awning with metal was hitting a glass table, previously reported address 2650 Vincenia was incorrect.	N/A	CODE	11:52	Followed up with the reporting party to discuss the details related to their complaint. The reported address is not a registered vacation rental but has been cited in the past for operating as an unregistered vacation rental. The disturbance reported is unrelated to the property's operating as a rental. The rp was referred to the police non-emergency line.		
4/4/2023	3:45 PM	13740	1890	E Amado Rd	Loud children are in the backyard	Eduardo / Crystal	CODE	16:00	No violation for loud occupants was observed from the street in front of the property. No citation was issued, and I followed up with the local contact to advise of the complaint received. The reporting party did not request a follow-up.		
4/5/2023	10:47 AM	13756	272	N Via Las Palmas	Loud aggressive screaming coming from the front yard. Noise is currently happening at the moment, they do stop then starts again. This has been going on all morning for the past couple of hours.	Altamira	CODE	11:08	No violation for loud occupants was observed from the street in front of the property. Noise was heard, but the was measured within the permitted limits for the time of day. No citation was issued, and I followed up with the local contact to advise of the complaint received. The reporting party did not provide their contact information to be able to follow up with them.		
4/5/2023	2:07 PM	13762	250	San Carlos Rd	An illegal pickleball court that renters are currently playing and making a loud noise.	Travl'r	CODE	14:10	Followed up with the reporting party to discuss the details related to their complaint. They advised that the renters have stopped using the pickleball court. There is an open code case related to the unpermitted pickleball court that is separate from the property's operation as a vacation rental. The details of this complaint were forwarded to that Code Officer for follow-up. No violation. Followed up with the local contact to advise of the complaint received.		
4/6/2023	12:04 PM	13780	3009	N Bahada Rd	dog excessively barking for more than two hours.	Oscar / Cassie	CODE	12:20	No noise violation was observed from the street in front of the property. The reported barking dog was not heard. I followed up with the local contact to advise of the complaint received and followed up with the reporting party to notify of my findings.		

4/6/2023	2:54 PM	13784	2601	Broadmoor Dr #60	This property is being advertised on VRBO as a STR for less than 30 days.	N/A	CODE	14:58	The reported address is not a registered vacation rental, so the property was investigated for the reported unregistered vacation rental activity. The resulting investigation found that the property was operating as a vacation rental without a registration certificate, and the property owner was issued a citation.	AB0507
4/6/2023	10:53 PM	13788	520	Chuckwalla Rd	they had a party last night and guest were being loud and it is happening again this evening.	N/A	CODE	22:55	The reported address is a hotel/resort, not a registered vacation rental. The reporting party did not provide their contact information to be able to follow up with them and refer them to the police non-emergency line.	
4/7/2023	10:33 AM	13796	895	N Arquilla Rd	There was 3 cars parked in the driveway, only supposed to have 2 as its a 2 bedroom home.	Alex / Monica	CODE	10:35	The reported property is registered as a three-bedroom house, not as a two-bedroom, as suggested by the reporting party. I followed up with the reporting party to discuss the details of their complaint and educate them on how many vehicles are permitted at the property. No violation.	
4/7/2023	3:44 PM	13810	1133	E Via Escuela	Reporting party stating loud music is coming from this STR.	ACME House Co	CODE	15:58	From the street in front of the property, no violation for music was observed coming from the reported address. Upon further investigation, it was found that the music source was coming from a neighboring property to the south, which is not a registered vacation rental, and the noise level measured was within the permitted limits for the time of day. The reporting party did not provide their contact info for us to provide a follow-up.	
4/7/2023	9:54 PM	13812	443	Santiago Way	Renters have been playing super loud/amplified music since 5pm. Stated they can hear the music all over their house, even in bedroom and backyard.	N/A	CODE	21:58	I called the reporting party back to discuss the details of their complaint. The reported address is not a registered vacation rental; no evidence was provided to suggest that it may be operating as an unregistered rental. The reporting party stated that the music had stopped since they called in, so I referred them to the police non-emergency line for any further disturbances from the occupants at that reported address.	
4/8/2023	12:37 PM	13818	2304	E Bellamy Rd	Music playing outdoors and complainant can hear people talking loudly	Ron / Robert	CODE	12:55	I heard no music or other noise from the street in front of the property. I then called the reporting party to request access to their property and asked if they could still hear music coming from the rear of the property. They stated that everything had quieted down about 5 minutes prior to my calling. I then called and spoke to the local contact to advise of the complaint received. They said that they would follow up with their guests.	
4/8/2023	1:03 PM	13820	795	Dry Falls Rd	They have a dog and it seems there are not there and the dog has been barking all night and now all day. The complainant states they went to ring the doorbell but no one has answered.	N/A	CODE	13:06	The reported address is not a registered short-term vacation rental. I called the reporting party to confirm the address and provided them with the non-emergency police dispatch number so they could have Animal Control respond.	

4/8/2023	1:10 PM	13824	1221	S Pasea De Marcia	there are 7 vehicles at the rental - they believe it is over the limit but are not 100% sure.	ACME House Co	CODE	13:28	From the street in front of the property, seven vehicles were observed at the property. I contacted the occupants and found that the property was owner-occupied and not rented. Since the owner was in residence, the restriction on vehicles at the property does not apply, and no violation was observed. The reporting party did not provide their contact information for us to provide a follow-up.	Yes	
4/8/2023	5:43 PM	13830	1115	Pasatiempo Rd	Since 11:00am today, loud music has been playing, lots of screaming, drinking, and cheering. Seems to be a party of some kind. Can hear music all over inside the house	Richard	CODE	17:58	A violation for music heard beyond the property line was observed from the reporting party's property. Additionally, there was a violation observed for vehicles exceeding the permitted limit. Contacted the occupants and briefly discussed the complaint received and our observations with the renters. They stated that the responsible renter was not currently available, so we educated them on the rules at vacation rental properties and advised that we would contact the local contact to obtain the renter's information, and a citation would be sent via mail. I followed up with the local contact to advise of the observed violations and request the information on file for the responsible renter. I followed up with the reporting party to notify them of the enforcement action taken.		A6082
4/8/2023	7:11 PM	13832	3030	Vincentia Rd	Yesterday while the reporting party was in her pool, the occupants peeked over her wall which she found invasion of privacy, and they were intoxicated with loud karaoke session. As for today, again loud karaoke session she can hear inside her home.	Jesus / Martin	CODE	19:25	From the street in front of the property, no violation for music was observed. Followed up with the local contact to advise of the complaint received and our observations. Followed up with the reporting party to notify them of our findings.		
4/8/2023	7:11 PM	13834	2320	Via Lazo	loud music playing	Hector	CODE	19:40	From the street in front of the property, no violation for music was observed. Followed up with the local contact to advise of the complaint received and our observations. We attempted to follow up with the reporting party to notify them of our findings, but the number provided would not go thru.		
4/9/2023	10:17 AM	13846	250	San Carlos Rd	Excessive noise, screaming and yelling since 9 am this morning.	TravlR	CODE	10:33	No violation for loud occupants was observed from the street in front of the property. The noise heard was within the permitted limits for the time of day. I followed up with the local contact to advise of the complaint received and our observations. I followed up with the reporting party to notify them of our findings.		
4/9/2023	3:41 PM	13852	1597	E Racquet Club Rd	Report from an incident that happened last Thursday 04/06/23 around 4 - 5 PM. The teenagers next door were pretty loud. People screaming. The reporting party saw someone on their property (teenage boy, 16 - 17 years old), because their ball fell into their yard. There is a wall that separates the properties, which the teenage boy jumped.	Claudia	CODE	15:45	We attempted to call the reporting party back to discuss the details related to their complaint, but the number provided seemed incorrect as we could not get through. The reported disturbances were from three days prior, and the reports stated that this was not currently ongoing. A review of the submitted contact summaries shows that the guests that may have been in stay on 4/6/23 had already checked out. No violation was found.		

4/9/2023	6:25 PM	13854	2070	E Park Dr	Screaming in the pool all day and now all evening	Josh / David	CODE	18:31	No violation for loud occupants was observed from the street in front of the property. The noise heard was within the permitted limits for the time of day. I followed up with the local contact to advise of the complaint received and our observations. I followed up with the reporting party to notify them of our findings.		
4/9/2023	6:41 PM	13856	2025	E Park Dr	My neighbor is making false complaints and verbally harassing my renters, and has been for the past several years, complained today about 2070 E Park and it was kids swimming with Grandparents.	N/A	CODE	18:45	Contacted the reporting party to discuss the details related to their complaint and educate them on what options are available. Referred them to the police department to report incidents of harassment or seek guidance from a legal professional about ongoing civil disputes.		
4/9/2023	7:07 PM	13860	1951	S Araby Dr	They have loud music going on	Rodolfo	CODE	19:19	No violation for music was observed from the street in front of the property. I followed up with the local contact to advise of the complaint received and our observations. I followed up with the reporting party to notify them of our findings.		