

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
5/30/2023	12:09 PM	15120	1874	N Los Alamos Rd	Loud music amplified music going on since 10:30 AM today. This is an ongoing problem.	N/A	CODE	12:30	The reported address is not a registered vacation rental but has been cited recently for operating as an unregistered vacation rental. I contacted the occupants and found that the owner was not staying at the home and that it was operating as a vacation rental without a registration certificate. I briefly discussed the rules related to the city's noise ordinance with the occupants. No citation was issued to the guests, but the property owner will be given a citation for the unregistered rental activity found.		
6/1/2023	1:44 PM	15206	1890	E Amado Rd	The property owner has a camera pointing to their property, including their gate. The complainant is concerned about their privacy and caregiving, and believes this is a code violation.	Poolside Vacation Rentals	CODE	13:50	Called the reporting party back to discuss the details related to their complaint. Confirmed that no active nuisances were occurring and the issues reported are civil issues between neighbors, not code violations.		
6/1/2023	6:11 PM	15216	1570	E Sunny Dunes Rd	Screaming and playing music outdoors - currently ongoing	ACME House Co	CODE	18:28	From the front property line, I did not hear any music. I contacted the reporting party who stated that the music had stopped right before I arrived. I contacted the local contact and advised them of the complaint. No violation was found.		
6/1/2023	10:00 PM	15220	1932	S Navajo Dr	loud music being played outside.	ACME House Co	CODE	22:18	While standing at the front property line, I was able to hear music beyond the property line coming from the backyard of the reported address. I contacted the occupants, advised them of the complaint, and issued a citation for the observed violation. I followed up with the local contact to advise of the complaint and the observed violation. The reporting party did not provide their contact information.		A6826
6/1/2023	11:34 PM	15228	1344	S Farrell Dr	STR is having a backyard party.	Oscar / David	CODE	23:42	No violations for music or loud occupants were observed from the street in front of the property. Some talking was heard, but I did not hear any screaming or loud outbursts, and the noise measured was within the permitted limits for the time of night. I contacted the local contact to inform them of the complaint received. The reporting party did not provide their contact info.		
6/2/2023	6:02 PM	15244	2775	N Girasol Ave	Loud music outdoors, they can hear from their backyard and loud talking	Poolside Vacation Rentals	CODE	18:20	No violations for music or loud occupants were observed from the reporting party's property. I followed up with the local contact to advise of the complaint received, and I discussed my findings with the reporting party before I left their property.		
6/4/2023	12:41 PM	15316	1928	N Farrell Dr	radio playing outside in the backyard. for several hours while playing and whatever else they are doing. They are not supposed to have a radio on period. Tired of all the noise yelling and screaming	Sunny Days Vacation Rentals	CODE	12:56	From the street in front of the property, I was unable to hear music or any other noise. I then walked from one side of the property line to the other and still was unable to hear the reported noise. I called the reporting party, who said they still heard the music and noise. I asked them for permission to access their property to assist in my investigation; however, they denied my request to observe from their property. No violations were observed. I followed up with the local contact to notify them of the complaint received, and they stated that they would contact their guests to speak about the reported disturbance.		