

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/6/2023	1:57 PM	15362	1450	N Vaquero	the family is noisy and screaming. There are people yelling in the back yard. This has gone on for 2 days and is ongoing	Alex / Nathan	CODE	14:10	No violation for loud occupants was observed from the street in front of the property. The noise observed was measured within the permitted limits for the time of day. Followed up with the local contact to advise of the complaint received. The reporting party did not request any follow-up.		
6/9/2023	4:58 PM	15460	483	E Santiago Way	landscaping not maintained - debris falling into the complainants pool	N/A	CODE	17:00	The reported address is not a registered vacation rental but has been cited in the past for operating as an unregistered vacation rental. The reported issue is unrelated to the property potentially operating as an unregistered rental, so the reporting party was referred to the city resources available to report property maintenance issues.		
6/9/2023	6:52 PM	15464	2298	E Amarillo Way	Rental property seems to be having a pool party and music is really loud. They can hear it from across the street. Also mentioned there are 4 vehicles out front.	Vacasa	CODE	19:04	From the street in front of the property, Music was able to be heard at the property line. Made contact with the guests and advised them of the observed violation. The guests did acknowledge that they were notified of the rules and regulations at check-in and even pointed to the good neighbor broacher taped to the front door. They stated that they would follow the rules and regulations. I called the local contact and advised of the citation issued. The reporting party did not request a callback.		A7656
6/10/2023	11:53 PM	15496	2400	S Calle Palo Fierro	Rowdy group. Excessive loud noise and music going on.	Green Palm Springs Rentals	CODE	12:09	Upon my arrival, I stood in front of the home facing east and walked the entire property line at the street. There was faint music heard, but further investigation revealed that the music source was coming from a different property and not the reported vacation rental. No violation was observed for this property, and I followed up with the reporting party to discuss my findings. Follow-up enforcement action was taken on the property that was found to be the source of the music.		
6/11/2023	7:54 AM	15528	806	E Racquet Club Rd	A number of Vehicles have spilled onto the road they have 4 cars (but only 3 bedrooms in the property) this has caused issues as it is blocking the sidewalk for pedestrians forcing them to walk on the street.	Apolonia	CODE	8:20	A violation for vehicles exceeding the permitted limit was observed from the street in front of the property. Five vehicles were parked in the driveway, and the permitted limit for this property is three. We contacted the occupants and briefly discussed the complaint received and the observed violation with the responsible renter. Citation Issued. The renters were reminded of the vehicle limit and instructed to have all excess vehicles at the property removed. Followed up with the local contact to advise of the observed violation; the reporting party did not request any follow-up.		A6510

6/11/2023	11:33 AM	15534	2298	E Amarillo Way	It might be over occupancy at the property. This morning I went for a walk at 6 am saw 10 vehicles parked on the street one in drive way and they have 2 cars in garage. some have left at this hour and just want to make a note of it that guest have a lot more going on than what it should be	Vacasa	CODE	11:44	Upon arrival, I observed one vehicle in the open garage, one in the driveway, and five in the street. Due to the excessive number of vehicles near the residence, I made contact at the front door and spoke to the responsible renter and some of the other guests occupying the property. They confirmed that the vehicles belonged to their group and stated they were unaware of the one vehicle per bedroom rule, even though the responsible renter admitted that they had reviewed the good neighbor brochure. As this guest had been previously issued a citation for music on Friday, 6/9/23, by Officer Gonzalez, I explained that this was a second offense within 12 months, and the fine is \$1,000. The renters were reminded of the vehicle limit and instructed to have all excess vehicles at the property removed. Followed up with the local contact to advise of the observed violation; the reporting party did not request any follow-up.	A7520
6/11/2023	4:56 PM	15538	1185	Linda Vista Rd	Loud music going on for 2 and half days going up to 10pm with persons outside the pool.	N/A	CODE	17:11	The reported address is not a registered vacation rental, and the reporting party did not provide any contact information to be able to discuss the details related to their complaint. I arrived in the area, and the music observed was found to be coming from the Splash House Event at Margaritaville.	
6/11/2023	8:02 PM	15556	2108	George Dr	Loud booming music.	Kaylynn	CODE	20:11	I arrived at the reported address, and the property appeared unoccupied. Further investigation of the music observed in the area was found to be coming from the Splash House Event at Margaritaville rather than the reported vacation rental.	