

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/12/2023	11:34 AM	15574	1040	Paseo El Mirador	Unsure about this being a vacation rental. But every day a speaker in the backyard is playing loud music. This is an ongoing problem.	N/A	CODE	11:37	Called the reporting party back to discuss the details related to their complaint. The reported address is not a registered vacation rental; no information was provided to suggest that it may be operating as an unregistered rental. The reporting party was referred to the police non-emergency line for noise-related disturbances at properties that aren't registered vacation rentals.		
6/12/2023	3:30 PM	15584	2975	N Bahada Rd	Dog barking next door for the past few hours (it was barking constantly all weekend too). There is also loud music playing, being disruptive.	Green Palm Springs Rentals	CODE	15:40	A violation for music audible at the property line was observed from the reporting party's property. I contacted the occupants at the front door and briefly discussed the complaint received and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the observed violation. Followed up with the reporting party to inform of the enforcement action taken.		A7658
6/16/2023	1:49 PM	15706	1338	E Via Estrella	Loud music in the backyard. Music has been playing for about half an hour	Vacasa	CODE	14:03	From the reporting party's property, music was audible at the property line coming from the backyard area of the reported vacation rental. We contacted the occupant at the front door and found that the property was owner-occupied and not rented. There was no violation because it was owner-occupied, and the music observed was measured within the permitted noise level limits. Followed up with the reporting party to inform them of our findings.	Yes	
6/17/2023	4:17 PM	15740	1155	E Cactus Rd	Noise going on with music playing outdoors for a couple of hours.	Vacasa	CODE	16:43	From the reporting party's property, music was audible at the property line coming from the backyard area of the reported vacation rental. Our attempts to contact the occupants at the front door went unanswered, so we called the local contact to respond and assist with gaining compliance with their renters and getting the music turned off. The local contact responded in person to meet with their guests and mitigated the disturbance. A citation was issued as a result of the observed violation for music.		A7660
6/17/2023	11:11 PM	15756	2775	E Verona Rd	Loud all night - Speaking loudly outside - no music	Andy	CODE	23:24	No violation for loud occupants was observed from the street in front of the property. No outbursts or any loud talking were heard coming from the reported address. Followed up with the local contact to advise of the complaint received. The reporting party did not provide any information to be able to follow up.		