

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/30/2023	1:01 PM	16174	1120	N Asher Dr	Loud Music blasting in back yard. Started about 30minutes ago. Currently ongoing.	Claudia / James	CODE	13:12	Upon my arrival, I stood at the property line facing west while conducting my investigation. I was unable to hear any music coming from the residence as I walked the entire property line, east to west. After completing my investigation, I called and spoke to the local contact to notify them of the received complaint and my observations. The reporting party did not request a callback.		
6/30/2023	10:55 PM	16204	1344	S Farrell Dr	Loud outdoor party -playing music and shouting	Oscar / David	CODE	22:57	I was already enroute to this property in response to a complaint received via the CityApp when this call was received. I began my observation from the street in front of the property. Some talking was heard from the property line, but no music. While the talking was heard, it did not measure over the permitted noise level limit for the time of night. I contacted the guest to advise of the quiet hours and suggested that they bring their group inside for the rest of the night. Local contact was called and informed of the complaint received. The reporting party did not request any follow-up.		
7/1/2023	7:32 PM	16236	2701	E Mesquite Ave	There were several people in the pool after 10 and playing loud music last night. By midnight it was more people. Music was very loud and people were screaming and continued until about 2 am. Not currently happening right now.	N/A	CODE	19:35	I called the reporting party back to discuss the details related to their complaint. They stated that the music and noise were coming from the community pool area and that they had spoken with them and asked them to quiet down. RP identified the unit the noise makers were staying at, and it was not a registered vacation rental. The RP stated that they don't believe it is operating as an unregistered rental; they just want someone to do something about the noise. The RP was educated on the permitted noise level limits and referred to the Police non-emergency dispatch line for the described type of noise-related disturbance.		
7/1/2023	11:06 PM	16250	1420	Lorena Way	Loud music that can be heard from the inside the reporting party's home	Nina / Arop	CODE	23:18	Upon arrival, a violation for music was heard from the street in front of the property line. I contacted the guests at the front door and advised them of the complaint received and the observed violation. A citation was issued. The reporting party did not provide their contact information to follow up on our findings.		A7671
7/2/2023	10:18 PM	16292	1874	Los Alamos Rd	Outdoor amplified music	N/A	CODE	22:28	The reported address is not a registered vacation rental but has been cited recently for operating as an unregistered vacation rental. No music or loud noise was observed from the street in front of the property. I followed up with the reporting party to briefly discuss the complaint received and the activity they've observed at the property recently. The details have been logged and added to the case file. We will continue to pursue administrative action to gain compliance with the property owner.		