

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS
7/27/2023	6:25 PM	17236	513	S Bedford	music being played loudly outside this rental	Esperanza	CODE	18:22	Upon arrival, I witnessed no music complaints. I observed no violations. I called the location of the hotline complaint and my observation of the reporting party did not provide their contact information any follow-up.
7/28/2023	3:00 PM	17256	1327	E San Lucas	There is loud music, for a while you could hear the bass from the music for a few hours but now the music is outside and extremely loud. It's been going on since around noon.	ACME House Co	CODE	15:05	A violation for music heard beyond the property from the street in front of the property was issued a citation for the music being played related to music and noise. The reporting party called back, but the local contact was not reported nuisance and observed.
7/28/2023	8:47 PM	17268	53	Portola Dr	The renters are outside in the pool being loud with more than six renters. No music just disturbing the peace	Vijith	CODE	20:55	I observed the location from the front of the property for loud occupants was observed. I contacted the community complex pool, discussed the situation and left a good neighbor brochure. I called the reporting party and advised them of the citation and they called the reporting party and informed them of the citation.
7/28/2023	9:50 PM	17274	1874	N Los Alamos	Loud outdoor "amplified music" and shouting. The music can be heard from the backyard	N/A	CODE	22:00	The property is not a registered VR business operating as an unregistered rental. I contacted the location I was able to hear music from the property and confirmed the occupants who confirmed the property for the weekend. I issued the citation and briefly discussed the rules at VR. An additional citation will be issued to the property for operating an unregistered rental.
7/28/2023	10:23 PM	17276	53	Portola Dr	The renters are still talking loudly outside at the pool - was told to call after ten if they're still making noise	Vijith	CODE	22:43	Upon arrival, there was no violation of noise, or other violations observed. I advised of my observations, and they advised the occupants leave the pool area.
7/29/2023	2:26 PM	17284	53	Portola Dr	Loud noise, highly disturbing. No music, but there is noise from 14 people, exceeding the maximum capacity. This is an ongoing problem.	Vijith	CODE	14:40	Upon my arrival, I stood outside the unit coming from the property. There was a community pool area; however, it was loud with laughing within the permitted noise observations. I called and spoke to the reporting party of the complaint. I also followed up with the reporting party and informed them that we were unable to locate the reporting unit, and we did not observe any violations.

7/29/2023	4:41 PM	17288	1000	N Avenida Caballeros	Guests have really loud amplified music outside. They are in the front area and it started around 3:30pm.	Jannet / Debby	CODE	16:46	Upon arrival, I witnessed music and talking in the property. I contacted occupants of owner-occupied and not rented — discussed the complaint received with the reporting party back to not
7/29/2023	6:46 PM	17296	548	N Saturmino	The vacation rental has 18 cars parked with a lot of people. Not being loud or playing music, but new people keep arriving. I'm concerned about this causing more noise or the guests exceeding the maximum capacity.	Vacasa	CODE	19:00	Upon arrival, a violation for vehicles was observed. I contacted the respondent and was aware his party exceeded the vehicle capacity. They stated they didn't want any other vehicles to comply and remove the excess vehicles and advised them of the complaint received.
7/29/2023	9:38 PM	17304	1874	N Los Alamos	Complainant states that the occupants are outside having a party and there is also loud music outside has been going on for more than an hour.	N/A	CODE	21:46	No music or noise was heard from the property. The reported property is not a registered vacation rental. The reporting party did not request any follow-up as the noise is being taken due to the property.
7/30/2023	7:58 AM	17316	2298	E Amarillo	The people staying at this property are parking around the corner from the property	Vacasa	CODE	9:25	Upon arrival, I observed one vehicle parked on Amarillo Way and other vehicles parked on La Reina Way and observed two cars parked on La Reina Way or may not have been related to the property. The property is a four-bedroom residence, and I spoke to the local contact and advised them of the complaint that was received against the property and requested any follow-up.