

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
8/2/2023	9:17 PM	17434	2932	N Sunrise Way	Appears to be a party at this address, has estimated that there are nine cars parked at the property	Vacanza Stays	CODE	9:40 PM	From the front of the property, I witnessed the violation of cars exceeding the permitted limit parked in the driveway. I contacted the occupants and briefly discussed the complaint received and the observed violation. A citation was issued. The responsible renter was provided instructions to remove the excess vehicles. I followed up with the local contact to notify them of the complaint received and the observed violation. The reporting party did not request any follow up.		A7131
8/3/2023	8:44 PM	17470	1090	Calle De Maria	They are having a loud pool party that has been ongoing since 5pm.	Apolonia	CODE	21:00	I observed the location from the street in front of the property. No violation for noise or music was witnessed, but I could hear some talking coming from the back of the property. I contacted the occupants, advised them of the complaint, and reviewed the VR noise rules. I followed up with the local contact for the property and informed them of the complaint and my observation at the property. I called the reporting party and advised of my observations. No citation was issued.		
8/4/2023	9:58 PM	17512	3609	Ambassador Dr	There is a bunch of people out at the pool and loud music can be heard.	Louisa	CODE	22:20	From the street in front of the property, I was able to hear music beyond the property line. I contacted the occupants, advised the responsible renter of the complaint, informed them of the rules, and issued the citation for music beyond property lines. I called the RP back, but there was no answer. I notified the local contact of the hotline call and advised of the violation witnessed and the citation on the property.		A7132
8/4/2023	10:43 PM	17514	2300	Calle Palo Fierro	The occupants are playing loud music outside. It is coming from around the back of the house and may not be heard from the street.	Vic	CODE	22:55	From the street in front of the property, I was able to hear music beyond the property line. I contacted the responsible renter, advised them of the complaint, informed them of the rules, and issued the citation for music beyond property lines. I called the RP back, but there was no answer. I notified the local contact of the hotline call and advised of the violation witnessed and the citation on the property.		A7133
8/5/2023	1:36 PM	17528	1698	Amelia Way	There is very loud music being played at this property. Not sure if this property is a vacation rental.	N/A	CODE	13:59	This property is not a registered vacation rental and was ultimately found to be occupied by the owner, not operating as a vacation rental. Followed up with the reporting party and referred them to the police nonemergency line for any further noise related disturbances.	YES	
8/5/2023	5:10 PM	17530	333	N Farrell Dr	There has been a party going on for about three hours. It is happening outside. There is loud music, screaming and yelling.	N/A	CODE	17:22	This property is not a registered vacation rental and was ultimately found to be occupied by the owner, not operating as a vacation rental. Followed up with the reporting party and referred them to the police nonemergency line for any further noise related disturbances.	YES	

8/5/2023	6:43 PM	17534	665	N Paseo De Anza	The renters are being loud. Previously, they were talking loudly, but now they are playing music from the backyard.	Bret	CODE	18:50	The noise was heard from the street in front of the property, but no music. As the complaint came in anonymously, we had no access to any adjoining properties. Contacted the occupants and advised them of the rules and regulations concerning noise and music. Followed up with the Local Contact and informed them of the complaint received.		
8/5/2023	7:47 PM	17538	2500	N Farrell Dr	Loud music coming from the backyard	Ana	CODE	19:50	Arrived at the property at 7:50PM and began an investigation from the street in front of the home. We were able to hear music amplified from beyond the property line. Citation issued		A7685 - Music Audible at Property Line
8/6/2023	1:36 PM	17560	2370	N Starr Rd	Amplified music being played	Lloyd Goudreau / Gabby German	CODE	13:56	Upon my arrival at 1:56 pm, and I was able to hear loud music as I exited my work vehicle. I also observed 5 vehicles parked in the driveway, and conformed the residence is a 3 bedroom. I approached the door to make contact with the occupants, and had no luck after ringing the doorbell several times. I then called and spoke to the local contact, Gabby, and asked her to make contact with the responsible renter and have them come to the door. I went over the rules for music and vehicle occupancy with Mariano and advised him that I would be issuing a citation for both violations that were observed. There was no contract summary submitted for the stay, and it was confirmed by the local contact that it was being rented for one night, with today being the checkout day.		A7544 - Multiple Violation
8/6/2023	1:56 PM	17562	2370	N Starr Rd	Reporting party stating there is loud music going on at this STR. Reporting party stated there was a huge party last night at this same STR. Reporting party does not want a call back from CCO.	Lloyd Goudreau / Gabby German	CODE	13:56	Duplicate complaint Please see notes for call 17560		
8/6/2023	2:01 PM	17564	2370	N Starr Rd	Reporting party stating there is loud music being played and people screaming at this STR. Reporting party also stated there is 5 vehicles at STR.	Lloyd Goudreau / Gabby German	CODE	13:56	Duplicate complaint Please see notes for call 17560		
8/6/2023	2:05 PM	17566	2370	N Starr Rd	Reporting party stating there is loud music being played at this STR. Reporting party wished to remain anonymous.	Lloyd Goudreau / Gabby German	CODE	13:56	Duplicate complaint Please see notes for call 17560		
8/6/2023	2:37 PM	17568	1985	N Hidalgo Way	Complainant states that there are people out back talking and he hears music playing in the background. This is currently happening. CCO can have access to the property if needed.	Zach Phelps	CODE	14:55	I arrived at the location at 2:55 pm and started my investigation from the street in front of the property. I was able to detect talking from the property line, and as I was trying to listen for music, the reporting party motioned for me to come to their property. As I stood in the backyard of the RP's residence, I was able to clearly hear music. I then attempted to contact the occupants at the vacation rental property with no success as they were in the backyard of the residence. I then made contact with the property owner who stated that she would contact the responsible renter by phone in an effort to get them to respond to the door. I went over the rules for music and advised her that a citation would be issued for the observed violation.		A7545 - Music Audible at Property Line

8/6/2023	5:05 PM	17570	1177	Vista Vespero	Currently a lot of person outside and in the pool making noise. Last night there was also loud music and this been going on for a few weekends.	N/A	CODE	17:25	it was determined that this was not a registered vacation rental with the city of palm springs. Arrived at 5:25pm. There were multiple cars on the street, and some intermittent noise coming from the back yard. Contact was made with the tenants who indicated that this property was not a rental and that they were the home owners. No citations were issued, And the RP was not called back as they were anonymous	YES	
8/6/2023	5:44 PM	17572	2726	N Cardillo Ave	The tenants have a large RV parked in the driveway	Poolside Vacation Rentals	CODE	18:00	Arrived to the property at 6:00pm and found that there was an RV parked in the driveway in public view. Called the Local contact and advised of the findings, also advised that the RV would need to be moved, and would be given 24 hours to move the RV otherwise the property owner would be cited. Stated that they will get the vehicle moved within the 24 hour period. Will recheck property on 8/7/23.		
8/6/2023	7:25 PM	17576	390	Cortez Rd	Loud music is coming from the home, which is shaking the complainant home and the music is around 84 decibels.	Neal Nussbaum	CODE	19:48	Arrived to the property at 7:48PM and upon arrival to the property but before exiting my vehicle i was able to hear music coming from the property. I stepped out of the vehicle and began my investigation. Based on my findings i issued citation A7686 to the guest. Guest confirmed their short-term visit and were readvised of the rules. Called the local contact and advised him of the citation that was issued, and to reach out to the guest to go over the rules and regulations again. No RP listed as a call back.		A7686 - Music Audible at Property Line