

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
8/7/2023	11:42 AM	17592	390	W Cortez	Complainant reported that they are in the pool screaming and music is blaring at 11:30pm at night	Neal Nussbaum	CODE	11:59 PM	Arrived to the property located at 390 W Cortez for a possible music violation at 11:59pm. Began investigation from the street in front of the home. No music or noise noted coming from the property. local contact advised of the complaint.		
8/10/2023	3:37 PM	17670	3285	Cambridge Ct	Excessive loud music outside in the back of house it's been on going for half an hour now. We are inside and can still hear. Excessive noise. Complaint would like a callback from code compliance officer and can access complainants property if needed.	ACME House Company	CODE	3:46 PM	Upon my arrival at 3:46 PM, there was audible music that could be heard as I exited my work vehicle. After completing my investigation, I made contact at the front door of the residence who identified himself as the homeowner. I then asked the male if I could verify this information by seeing his government issued photo ID, to which he obliged. I made contact with the reporting party and relayed the information to him that the owners were at the property. I also advised to call the PSPD non-emergency dispatch number to report any disturbance of peace.	Yes	
8/10/2023	2:54 PM	17662	1890	E Amado Rd	Complainant is calling regarding an issue that occurred May 21, 2023. The complainant stated that the owner of the rental property threatened her. Advised the complainant to contact, Police, Non-emergency Dispatch and Code Compliance but said they had done so already. And refused to contact them again. Complainant insisted I answered questions of information that is not available to me. Complainant spend 25 minutes telling me in a irate manner that	Poolside Vacation Rentals	CODE	2:49 PM	no active nuisance that currently existed with the property.		
8/11/2023	7:53 PM	17720	947	Cibola Cir	complainant claimed that this rental lost their license at one point due to compliance. And is now being rented by a limousine business owner. Complainant would like to know whether they have the permission. The limousines are there now- about 9 of them.	Palm Luxury Properties	CODE	8:00 PM	Responded to the complaint regarding an unregistered vacation rental and vehicle occupancy issue. I arrived at the property at approximately 8:00pm and witnessed no violation regarding vehicles. I made contact with the occupants and was able to obtain verification that the owner is renting the property long-term and isn't operating on a short-term basis. I called the reporting party and advised on my findings. No further action was taken.		
8/12/2023	6:47 PM	17760	2395	Acacia Road W	Complainant states that there is loud noise, music coming from the property. Several cars are also blocking driveway. The occupants are outside by the pool.	Jesus / Janet	CODE	7:04 PM	Arrived at the property at 7:04pm and began an investigation from the street Infront of the home. Upon exiting the vehicle, music could be heard playing. Vehicles were observed on the street and i was able to witness people exiting vehicles parked Infront of the home and enter the vacation rental. Contact was made with the guest and issued a citation to the responsible renter. Contacted the property owner, and the RP.		A7690 - Multiple
8/12/2023	6:05 PM	17758	1111	N Calle Rolph	Loud base music going on for about 5 hours. This is not an ongoing problem, per the reporting party's knowledge. The Code Compliance Officer can contact them for access to their property if needed, but a callback was not requested.	N/A	CODE	6:16 PM	Arrived at the property at approximately 1816hrs in reference to loud music. Upon arrival I witnessed no music coming from the residents. I contacted the occupants and was able to verify the property is owner occupied. I called the reporting party and got no answers, but I was able to leave a massage of my observations at the property. I also explained the noise wasn't coming from the property and possibly coming from the Splash House festival.	YES	

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8/12/2023	9:06 AM	17744	2404	E Bellamy Rd	Very loud music from the STR early this morning. People are laughing, shouting and loud music	Hanna Labani	CODE	9:15 AM	Arrived at the location at approximately 9:15 am in reference to a VR hotline complaint regarding loud music spikes. No violation for noise or music was observed coming from the property. I contacted the local contact and advised them of the complaint and my observation. No callback was requested by the reporting party.		
8/13/2023	4:07 PM	17798	2340	N Duane Rd	Loud Music that can be heard from inside the complainants home - playing the music outside by the pool - ongoing - complainant states they call about this house often. no access given to step on complainants property No call back required.	ACME House Company	CODE	4:21 PM	Arrived to the property at 4:21pm. Began an investigation into the complaint from the street in front of the home. Upon exiting the vehicle, music could be heard from the nearby resort "Margaritaville". Upon closer inspection of the home, there was no music or noise heard from the home. Home looked vacant, and there were no vehicles at the property. I called the local contact for the property and notified of the complaint, and he verified that the home has been vacant as of 10:00 AM in the morning at guest checkout. No RP to call back.		
8/13/2023	1:10 PM	17790	154	Ocotillo Ave	The complainant stated that there is loud talking. The renters are not yelling but they are speaking loud enough to bother the complainant.	Open Air Homes	CODE	1:20 PM	Arrived at the property at 13:20. From the street in front of the property, no violation for loud occupants was observed. Voices were heard coming from the backyard area, but the noise measured did not exceed the permitted noise level limits for the time of day. Followed up with the local contact to advise them of the complaint received. The reporting party did not request any follow up.		