

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
8/14/2023	4:35 PM	17844	1102	Via San Michael	this has been going on constantly this particular house day and night. Guest are out at the pool and they are loud people out at the pool screaming yelling playing I can hear the bass booming loud. just now it stopped I'm afraid it will start up again tonight, they have been doing this all morning. Not sure if its the same party since they rented out to different guest. They are outside right now I can hear them talking no music at this time.	Artak Abrahamyan / Simon Abrahamyan	CODE	4:45 PM	Arrived to the property at 4:45 PM. Began my investigation from the street in front of the home. Home did appear to be vacant as there were no cars in the driveway. No music was heard from the property line. I called the RP to verify the property and they granted access to the property to witness the violation. I made contact with the tenants of the home and verified that the owners were occupying the home for the night. Verified identity from their california ID. They stated that they would keep the music down. I called the RP and told her of my findings and that the home was owner occupied.	Y	
8/14/2023	11:59 AM	17830	2775	E Verona Rd	Loud noise and playing loud music last night at midnight. The music is not going on right now.	Andy	CODE	11:59 AM	Called and obtained information from the RP. will be passing along the information to supervisors and administration.		
8/14/2023	1:13 AM	17810	2775	E Verona Rd	Loud Noise in Backyard, Laughing and Joking and Loud Music with alot of base	Andy	CODE	11:59 AM	Called the RP back and addressed the concerns. stated that there were issues with calling the VR hotline around the 11PM hour. Will be submitting the information in email to Administration and supervisors.		
8/14/2023	1:10 AM	17808	2775	E Verona Rd	Loud Noise in Backyard, Laughing and Joking and Loud Music with alot of base with lights on full blast	Andy	CODE	11:59 AM	Called the RP back and addressed the concerns. stated that there were issues with calling the VR hotline around the 11PM hour. Will be submitting the information in email to Administration and supervisors.		
8/16/2023	11:43 AM	17892	360	E Glen Cir	RP stated that the property is playing real loud music since early in the morning. Yesterday, and today as well. It's ongoing.	John Butler / Jessica Rapol	CODE	12:00 PM	I arrived at the location at noon and made my observations from the street in front of the location. I could hear music faintly but could not pinpoint the location it was coming from. I knocked on the door to the home and no one came to the door. I contacted the owner for the property and they stated they were staying at the home. The vehicle in the driveway came back to the family of the owner. I advised them to be mindful of the neighbors and departed. The RP did not request a call back per the call center.	YES	
8/16/2023	10:47 AM	17886	2812	Auburn Ct	The complainant has stated that property 2812 N. Auburn Unti F-217 is not allowed to rent for short-term. -The complainant stated that the occupants of the property notified the security guard that they will be renting to for 2 weeks. -The occupants of the property have been causing noise during the late hours, past 10:30pm for the last 2 nights and the security guard has been called to address the issue.	N/A	CODE	16:12	The property is not a registered short-term vacation rental and should only rent on a long-term basis. I arrived at the property and made contact with the occupant. I was able to receive a check in reservation itinerary for a two-week short-term stay which put the property in violation. of operation a vacation rental without a vacation rental certificate. I will be citing this property for operating without a vacation rental certificate.		AB0577 Unregistered Rental

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8/16/2023	7:47 AM	17882	2055	Joshua Tree Place	Complainant is calling back regarding a previous voicemail he left regarding a parking complaint. The property is often used to film shoots & print ads. As a neighbor they usually receive notice when there is going to be an event like this occurring, but didn't this time. Currently there are about 10 cars and an utility van. As well as a 40 ft motor home parked on the road, blocking part of the street since 630 am this morning. Not sure if its permitted as he didn't receive notification. A lot of activity there, seems like it might be an all day event.	Foxden Hospitality	CODE	8:20 AM	Property is not being rented as a vacation rental but is being used during the day time for a photo shoot. They did have a permit for the activity. I arrived at the property at 8:20AM and there were two cars and a motorhome directly parked in front of the home. Called RP back and left a VM regarding my findings.		
8/17/2023	7:55 PM	17916	2311	N Whitewater Club	Reporting party stating there is loud music being played at this STR. Reporting party stating it's been going on for the past 2 hours. Reporting party showed frustration because he's called multiple times to complain about something and nothing has ever been done to resolve the issues. Reporting party stated there are multiple STR's around and this is the only STR that causes issues.	Scott Allen / Reno Terribilim	CODE	8:10 PM	I arrived at property at approximately 8:10pm and from the street in front of the property, I was able to hear music beyond the property line. I made contact with the responsible occupant and advised of the complaint. I issued a citation for music beyond property lines`		A7136 - Music Audible at Property Line
8/18/2023	10:36 PM	17960	1150	N Asher Dr	Per complainant stated this is not the first time that they are making noise . Loud music and it has been on going. They are outside they have speakers and blaring loud music. caller stated they did not want a callback.	N/A	CODE	10:52 PM	I Arrived at the property at 10:52 and no violation was witnessed at the property.		
8/18/2023	6:56 PM	17952	2210	N San Gorgonio	Loud music playing outdoors - ongoing party	Prisciane Amaral / Lawrence Hernandez	CODE	7:06 PM	Arrived at the property at 7:06PM. Began an investigation from the street in front of the home. Music was heard from the street on the south side of the property. Advised the guest of the violations and issued the citation to them. Property owner was made aware of the violation and citation. RP was anonymous and did not request a call back.		A7801 - Music Audible at Property Line
8/18/2023	6:56 PM	17950	1985	Marguerite St	Loud partying - drinking and using profanity - dogs have not stopped barking - playing music complainant states the renters also partied last night and they are concerned it will happen again throughout the night.	Javier Islas / Yolanda Ceballo	CODE	6:44 PM	Upon arrival to the home at 6:44PM no music was witnessed at the property line. Occupants were noted talking loudly, but not above the allowed decibel limits. The RP for the calls that came in were anonymous and did not leave a call back number or access to their property.		
8/18/2023	6:24 PM	17948	1985	Marguerite St	Music and profanity in both the music and when talking loudly - Playing music outdoors by the pool and making dogs bark- currently ongoing no call back and no access to property	Javier Islas / Yolanda Ceballo	CODE	6:44 PM	Upon arrival to the home at 6:44PM no music was witnessed at the property line. Occupants were noted talking loudly, but not above the allowed decibel limits. The RP for the calls that came in were anonymous and did not leave a call back number or access to their property.		
8/18/2023	4:44 PM	17938	2300	Calle Palo Fierro	Loud music on the outside of the house (just begun). General people in the pool being extremely loud on instances in the back of the house; not currently happening. - This is an ongoing problem (second time in a week). - Property registered on VRBO. - The Code Compliance Officer can contact them for access to their property if needed and a callback was requested.	Vic Calixto	CODE	5:01 PM	Arrived to the property at 5:01pm. Began an investigation from the street in front of the property. upon standing at the property line, no music or noise was heard. Observed for 10 minutes, and decibel readings were taken. No violations were noted at any time. called the RP, who stated that there was no more music. Advised RP to call the hot line if there are any complaints further in the night. Called the property manager and advised to talk to the guest concerning the issue. No citations issued.		

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8/19/2023	9:25 PM	18002	1874	Los Alamos Rd	Per reporting party stated that code compliance has been to the home and they said it's an illegal vacation rental. Tonight there's several people being Ubered to the home dropping them off. there's over 20 people at the house. they do have five vehicles pne which is parked across the street and party none stop. Over 20 people inside the home. It has been on going. Reporting party would like a callback and code compliance officer can access the property if needed.	N/A	CODE	9:31 PM	Arrived at the property at 9:31PM. 4 cars were located at the property. Music was heard but seemed to be coming from the local splash house event. Contact was made with the guest who verified that they were renting the property for the weekend. Advised them of the rules and regulations of short-term rentals in palm springs. Called the RP back and advised of further action for this house for the rest of the night.		
8/19/2023	3:38 PM	17986	2775	N Girasol Ave	Per reporting party-- there's outside music by the backyard. Been out there for at least 10-15 minutes. Code compliance officer can access RP backyard. Reporting party - would like a callback	Poolside Vacation Rentals	CODE	4:30 PM	I responded to the location and witnessed music playing in the area. The reporting party granting me access to their property. I was able to pinpoint the location of the music and it was coming from an adjacent property from the vacation rental. No violations witnessed at this property. I notified the RP that if the music continues it would be a Police disturbing the peace, noise call and to contact the nonemergency police line.		
8/19/2023	10:06 AM	17978	3609	Ambassador Dr	Per complainant stated that at 9am guest brought up their radio to the pool and fired it up. they don't loud music and yet they have a radio out by the pool. Complainant would like a callback.	Louisa Davis	CODE	10:33 AM	Arrived at this property at 10:33 AM and began an investigation. I stood at the property line, facing west at the front of the property. I was unable to hear any music or other type of noise. I then walked the entire property line from the street from north to south and was still unable to hear any music. I called the reporting party as requested to see if they were still able to hear any music, however, the call went to voicemail. I left a message for the reporting party and advised him of my findings, and that I would call the local contact to also advise them of the complaint. No violation witnessed at this time.		
8/19/2023	9:36 AM	17976	1344	S Farrell Dr	Per complainant stated excess of vehicles at the short term rental. They are parked in driveway and in front of house on the street. not blocking any other driveway and does not know how long they been there. might have been overnight don't know. Complainant would like a callback.	Oscar Flink / David Rios	CODE	9:51 AM	arrived at this property at 9:51 AM and began an investigation. I confirmed that the residence is a 4-bedroom, and observed 4 vehicles in the driveway, and 2 in the street, directly in front of the property. I made contact at the front door with the guests, and they advised me that only the vehicles on the driveway belonged to them. They also stated that they were contacted by the property manager last evening as they had also witnessed the 2 vehicles in the street. The guests were not aware of who the vehicles belonged to and stated that they had been parked there for as long as they have been renting the property. I called and left a message for the local contact, advising them of the complaint. I also called and left a message for the reporting party and advised him of my findings.		
8/19/2023	12:26 AM	17968	985	El Cid	Complainant is stating that there are four cars out front and they are outside in the pool screaming and yelling. Has been going on for hours.	Parth S / Daniela Saenz	CODE	12:37 AM	Arrived at the location at approximately 12:37 am in reference to a noise complaint. Upon arrival, I observed the property from the street in front of the residence and witnessed no violations that was reported. Palm Springs Police was at the location and advised there was no music coming from the property but observed talking coming from the backyard of the property. PD made contact with the occupants and told them to bring the talking inside. No call back was requested by the reporting party.		

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8/20/2023	3:42 PM	18022	512	E Glen Cir	Loud music playing outdoors - ongoing	Martina Hernandez / Taib Cotli	CODE	3:56 PM	Upon arrival i began an investigation from the street in front of the home. No music was noted at the property and no audible noises were heard. Decibel readings were taken and within the aloud limits. No violations were noted and no citations were given. The local contacts alleged that were not associated with the property. Home owner was advised of the complaint and stated that they were currently occupying the property.	YES	
8/20/2023	12:35 AM	18006	462	N Farrell	Complainant states that they are playing loud music and are partying. There is real heavy bass. Currently ongoing. May be occurring in the backyard of the property.	Ryson Management	CODE	N/A	Call was forwarded to PSPD to respond.		Closed