

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
8/23/2023	1:17 PM	18064	725	W Dogwood Cir	Reporting party stating this STR has a sound system that guests seem to turn up to the max. Reporting party stating he has reported this issue before and seems nothing has been done to resolve the loud music being played when occupied.	N/A	CODE	1:17 PM	725 Dogwood Cir W, is not a registered vacation rental property and has been investigated in the past without finding any violations. Because the reporting party did not leave a name or contact info, we cannot follow up with them to discuss what leads them to believe the property is operating as a vacation rental. We'll continue to monitor the prominent booking platforms and investigate if any related advertisements are found.	YES	
8/25/2023	9:06 PM	18116	2950	N Bahada	Loud music outdoors and loud screaming from a party	Vacasa	CODE	9:14 PM	Arrived at the location at approximately 9:14 pm in reference to a loud music complaint. I observed the location from the street in front of the property. No violation for music was observed coming from the property. I didn't contact the occupants due to no music or violations observed at the property. Vacasa stated they will call the occupants and go over the VR rules regarding music and noise. . The RP was called and notified of my actions.		
8/26/2023	1:51 PM	18152	725	W Dogwood Cir	complainant is reporting loud ongoing music - they state that they've called in about this rental previously. They would like a call back but no access to their property.	N/A	CODE	2:29 PM	Upon my arrival at 2:29 pm, I made contact at the door with one of the occupants who advised there were family of the owner. No violation.	YES	
8/26/2023	8:55 AM	18132	815	N Calle Quetzal	4 Bedroom STR has 6 cars parked 3 are parked on the street and 3 are parked in the driveway -The 6 vehicles have been parked since last night -RP is requesting a call back from Code Compliance Officer	Liliana Martinez	CODE	9:28 AM	Upon my arrival to the property at 9:28 am, I observed 3 vehicles in the driveway and another 3 in the street directly in front of the residence. I made contact at the front door with the occupant who identified as the homeowner, which I confirmed by driver license. I advised of the complaint and advised there was no violation as it is owner occupied. After completing my investigation, I called the reporting party and left a voicemail advising him that the owner is staying at the property.	YES	
8/26/2023	11:37 AM	18122	1109	N Sunrise Way	Complainant is stating that there is loud music playing outside and also the occupants are out back being loud. Currently happening right now. Can access his property if necessary.	Jannet Casillas / Jonathan Saindon	CODE	11:46 AM	Arrived at property approximately 11:46 pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line. I issued the citation for music beyond property line. I called the RP to touch base on my resolution but there was no answer.		A7137 - Music Audible at Property Line