

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
9/1/2023	3:52 PM	18266	680	ALEXANDER Way	Complainant would like to know if they have a permit to rent out as short term rentals. Also , the condo prohibits renting out for less than 28 days. 110 and 112 at the I building.	N/A	CODE	3:52 PM	Not registered with the city of palm springs as short term rentals. Will begin an investigation and take enforcement action as needed. Investigated the properties and they did not look occupied at the moment.		
9/1/2023	7:11 PM	18274	2065	S Joshua Tree	Ongoing noise complaint for an hour that can be heard from inside the apartment with the doors and windows shut -the renters are playing the music outdoors by the pool.	Julian Mea	CODE	7:27 PM	Arrived to the property at 7:27pm and began an investigation from the street in front of the property. Music was heard from beyond property lines. Contact was made with the tenants and they stated that the responsible renter was not at the location. We advised them of the rules and regulations or music and noise in palm springs, as well as let them know that the responsible renter would be receiving a citation by mail. Local contact was advised of the situation and sent a ID via email.		A7809 - Music Audible at Property Line
9/1/2023	10:35 PM	18280	2311	N Whitewater Club	Per Reporting party stated that: Guest are playing music. caller has called so many times. they stated that - I should file a law suit against the city. it's on going and it's unbelievable that this short term rental still has a permit and you all need to come and shut this down. Or should I call my law firm? Reporting party hung up and did not allow me to ask for name and phone number or if code compliance officer could access property.	Scott Allen / Reno Terribilim	CODE	10:38 PM	Arrived at property at approximately 10:38 pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line. Based on the violation witnessed I issued the citation for music beyond property line. The reporting party didn't leave any call back information, so I wasn't able to touch base on my resolution. I called the local contact on file and notified them of the complaint and a citation was issued to the responsible renter.		A7123 - Music Audible at Property Line
9/2/2023	9:47 AM	18294	1333	E Via Escuela	Per reporting party stated that there's 5 vehicles for a 4 bedroom house. been there since yesterday. 3 in driveway and 2 parked on the street. RP would like a callback.	William Krisztal	CODE	10:16 AM	I arrived at the location at 10:16 am. Upon arrival, I observed 3 vehicles in the driveway, with an additional 2 parked in the street in front of the residence. As I exited my work vehicle, the occupants of the property were in the driveway, and they admitted to all of the vehicles belonging to their group. I then spoke to the responsible renter and advised him of the complaint and confirmation of the violation. I then issued a citation to the renter for vehicles exceeding the limit. After departing the property, I called and left a voicemail for both the reporting party as well as the local contact who also is the owner.		A7702 - Vehicles Exceeding permitted limits
9/2/2023	10:01 AM	18296	2320	VIA LAZO	Guest outside by the pool playing loud music for at least an hour. RP would like a callback from code compliance officer. Can access property if needed.	Hector Ayala	CODE	10:44 AM	arrived at 10:44 am. I observed 2 vehicles parked in the driveway. As I approached and stood at the property line, I was able to hear a low bass sound which was coming from the rear of the residence. I then called the reporting party to see if I could access their property, As I had sufficient evidence to determine the music was coming from this property, I made contact at the side gate with the occupants who were still in the pool. Citation issued. Local contact called.		A7704 - Music Audible at Property Line
9/2/2023	5:20 PM	18302	1874	N Los Alamos Rd	Unlicensed vacation rental with amplified music. - The reporting party is currently observing the potential violation and it has been ongoing for a couple of hours. Code Compliance Officer can contact them for access to their property if needed, and a callback was requested.	N/A	CODE	5:30 PM	Arrived at the property at 5:30pm to find vehicles in the driveway and some noise from the backyard. Attempted to make contact with the guest but we were unsuccessful. RP was called and a message was left. As this is not registered with the city there was no local contact to call. Property has been cited multiple times and awaiting further enforcement action from the city.		

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9/2/2023	7:03 PM	18310	689	S El Cielo	Very loud music going on for a couple of hours. - This is an ongoing problem. - The complainant is concerned about this noise extending during the night.	Luis Gonzalez / Juan Franco	CODE	7:29 PM	Arrived at the location at approximately 7:29 pm in reference to a music complaint. I observed the location from the street in front of the property. No violation for noise or music was observed coming from the property. I made contact with the occupants, and I advised them of the complaint, went over the rules and left a good neighbor brochure. I called the local contact for the property and advised them of the complaint and my observation. No call back was requested by the reporting party.		
9/2/2023	7:22 PM	18312	3097	N Jan Cir	Renters are playing music outdoors that can be heard beyond the street. Ongoing	Everyday Luxury`	CODE	7:41 PM	Arrived at the property approximately at 7:41 pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line. I issued a citation for music heard beyond the property line. I called the local contact and informed them of the citation. There was no call back requested by the reporting party.		
9/2/2023	7:26 PM	18314	3097	N Jan Cir	Music coming from the house is very loud. Playing outdoors. Informed complainant that someone else has just submitted a complaint for the same address.	Everyday Luxury`	CODE	7:41 PM	Arrived at the property approximately at 7:41 pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line. I issued a citation for music heard beyond the property line. I called the local contact and informed them of the citation. There was no call back requested by the reporting party.		A7141 - Music Audible at Property Line
9/3/2023	2:17 PM	18344	1122	via san Michael	Constant problem. Noise currently happening, very loud music. - Reported it before, more than a week ago. - The reporting party is currently observing the potential violation and it has been going on since the morning. - The Code Compliance Officer can contact them for access to their property if needed, and a callback was requested.	Antonio Estrada	CODE	2:36 PM	Arrived at the location at 2:36 pm. As I was investigating the complaint for music at this property for 1102 via San Michael, it was determined that the music was coming from an adjacent property 1122 Via San Michael. followed up with the reporting party to advise of the actual location of where the violation was found should there be any further nuisance. Citation Issued		A7705 - Music Audible at Property Line
9/3/2023	5:24 PM	18350	2010	N Sandra rd	Guest are playing loud booming music in the backyard.	Leslie Spoor / Robin Barnes	CODE	5:38 PM	Arrived to the property at 5:38pm and began an investigation from the street Infront of the property. Standing at the street from the south side of the property, music was heard from the pool area in the backyard. Guest were cited for amplified music beyond property lines. We explained the rules and regulations for music and noise. RP was called and advised of the situation.		A7811 - Music Audible at Property Line
9/3/2023	7:05 PM	18352	1399	Tamarisk Rd	Guest are screaming and playing loud music all day. Every tenant come to this airbnb is the same issue.	Tareef Talala	CODE	7:19 PM	Arrived to the property at 7:19pm. Started the investigation from the street in front of the property. No music was able to be heard from the property. Walked up to the property line to the west of the property and did not witness and noise or music. No contact was made with the guest as there was no violation. RP was called back to follow up with the complaint.		