

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
9/15/2023	6:25 PM	18572	3033	Verona	playing loud music outdoors and screaming and yelling - currently ongoing complainant states they are a neighbor and therefore would like to remain anonymous	N/A	CODE	6:38 PM	**Call originally came in for 3030 E Vincenia** arrived to 3030 east Vincenia at 6:38 and began an investigation from the street in front of the property. Music was heard from the property line but unable to verify location. As we were getting ready to issue the cite the tenants stated that the music was coming from the property in back of the home. We asked to verify these claims for ourselves. Upon entering the backyard, we verified that the music was not coming from 3030 e vincenia, but the property in back at 3033 Verona. Advised the guest of making sure they keep the rules of music for vacation rentals. Property owner was advised.		
9/15/2023	10:43 PM	18578	820	N Riverside Dr.	Loud noise and laughing at the pool outdoors - after quiet time - currently ongoing No call back tonight but complainant would like a follow up during business hours.	Poolside Vacaiton Rentals	CODE	10:54 PM	Arrived at the property at 10:54pm. From the street in front of the property, no violation for loud occupants was observed. I did not attempt to contact the occupants. I called the local contact agency Poolside Vacation Rentals Inc to advise them of the complaint received. The agent from Poolside stated she would call the occupants and make sure they understand the quiet time VR rules. The reporting party did not request any call back during the night but would like a follow up during business hours. No further action was taken.		
9/16/2023	3:06 PM	18584	1076	E El Alameda	called to report a concern at 1076 East El Alameda. stated that the front driveway gate is open and that house has a side landing pool so concerned a child may wander in there. not sure if it is occupied this weekend but someone did leave the gate open.	Acme House Company	CODE	3:11 PM	I arrived at the property and witnessed no gates opened and no one at the location. I called the RP and notified him that I spoke with the agent responsible for the property and they confirmed being at the location and possibly left the gate open. Before leaving I did a second check around the property and confirmed all gates were closed and locked. No further action was taken.		
9/16/2023	4:00 PM	18588	610	S Compadre Rd	there's excessive music and loud noise. Has been happening every weekend. She complained last year but it keeps happening.	Claudia Lunow / Frank Hudley	CODE	4:03 PM	arrived at the property at approximately 4:03 PM and witness no music heard beyond property lines. I called the local contact and left a message advising of the complaint, and that there was no citation issued at the location. The reporting party did not request a call back. No further action is taken.		
9/16/2023	4:09 PM	18590	1103	E Circulo San Sorrento	There's a lot of cars parked on the the property. 3 on driveway and 3 on the street. lots of yelling and noise.	Jaminez Garcia Albino / Erwin Albino	CODE	4:30 PM	Arrived to 1103 Circulo San Sorrento at 4:30pm. Upon initial investigation of the home there were 5 cars parked at the property. Contact was made with the guest who verified all the vehicles associated with their party which was only 4 and stated that the 5 vehicle did not belong to their group. Local contact notified of the complaint, and RP was called for a follow up.		
9/16/2023	4:50 PM	18594	1890	S Navajo Dr	loud yelling, party and loud music.	Julio Vargas / Eliza Guzman	CODE	5:03 PM	I arrived at the property at approximately 5:03 pm and witnessed no music. I performed a decibel reading from the street in front of the property and the occupants were under the allowed residential noise levels. I called the reporting party to see if I can gain access but the RP denied access. I called local contact and advised of the complaint and informed them no citation was issued. No further action was taken.		

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9/16/2023	7:27 PM	18600	2011	Arnico St	Rental next to us seems to be having a party, loud music singing and yelling. They are loud and might be more occupants than what's allowed. No callback needed. Code compliance officer can access property.	Robert Enrique	CODE	7:40 PM	Arrived at the property at approximately 7:40pm. From the street in front of the property I witnessed music and talking coming from the backyard of the property. I knocked on the front door and was able to make contact with the occupants. I was able to confirm the property is owner occupied, verified by ID. I talked to the reporting party and notified of the resolution and advise to call the nonemergency police number if the noise continues after 10:00pm, since the property is not occupied by a VR renter.	YES	
9/16/2023	9:40 PM	18606	2110	N Avenida Caballeros	Noise in backyard, they have been playing loud music all afternoon being noisy, still playing music at this time so got tired and calling just now about it. RP-Would like a callback. Can access callers property, Just ring doorbell to give access to property.	Vacasa	CODE	9:43 PM	Arrived to the property at 9:43 PM. Noise was noted from the property but not out of compliance. No music was noted from the street in front of the property or to the south. Called the RP to gain property access there was no music noted, only noise from the tenants using the pool. As it was a few minutes before 10PM we made contact with the guest to advise of the noise ordinance. Advised of the rules and regulations only to find that the home was occupied by the owner and friends and family. Called the RP to advise of the situation and left a voicemail.	YES	