

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
9/21/2023	5:16 AM	18670	2298	N San Clemente	The complainant states that the individuals located on the property in question which is an Airbnb is being extremely loud while people are trying to sleep that need to work in the morning. They stated they will also attempt knowing on the door to inform them they are being loud and may also try calling the non emergency line as well. The complainant has also stated they have called 3 times regarding this property already. They would like to receive a callback regarding a status update on the situation however they would like to remain anonymous.	Chris Ponce	CODE	N/A	Call was left via voicemail 9.20.23 at 10:49pm and provide to Code at 5:16 am 9.21.23. No findings since call was delayed. Following up with provider.		
9/22/2023	12:31 PM	18702	1895	N Whitewater Club Dr	calling to report very loud grinding sound that has been going on for 3 days now. Stated it sounds like it is coming from where the pool equipment is, so believes it might be a pump struggling or something. , Is requesting a call back.	N/A	CODE	12:50 PM	Arrived at the property at 12:50 pm and was able to hear a squealing type of noise coming from what appeared to be the rear of the residence. Property is gated and was locked. Made contact with the previous owner by phone and relayed my contact info to the new owner who called me back approximately 5 minutes later. New owner is aware of the pool pump issue, and pool person was instructed to take care of the issue. Called and advised the reporting party that the homeowner will be addressing the issue.		
9/23/2023	1:37 PM	18744	2108	GEORGE DR	Reporting party stating loud music is being played at this rental. Reporting party stated the same incident happened last night. Reporting party provided contact details, but does not want follow up call.	Kaylynn Holmes	CODE	1:59 PM	Arrived at the property at 1:59 pm. After completing my investigation, I made contact at the front door and it was determined that the property was owner occupied. I called the reporting party to advise him of the outcome as well.	YES	
9/23/2023	4:46 PM	18754	1244	N Via Paraiso	Loud music playing outdoors - ongoing -would like a call back ,complainant gives permission to access their property if needed	RELAX Palm Springs	CODE	5:13 PM	Arrived at the property at 5:13pm. From the street in front of the property I made my observations. I witnessed no violation for music coming from the property. I did not attempt to contact the occupants because the property appeared empty. I called the reporting party and he stated he called the hotline back and cancelled his complaint due to the music coming from a different location. No further action was taken.		
9/23/2023	4:56 PM	18756	1244	N Via Paraiso	Loud music playing outdoors - ongoing -would like a call back ,complainant gives permission to access their property if needed	RELAX Palm Springs	CODE	5:13 PM	Arrived at the property at 5:13pm. From the street in front of the property I made my observations. I witnessed no violation for music coming from the property. I did not attempt to contact the occupants because the property appeared empty. I called the reporting party and he stated he called the hotline back and cancelled his complaint due to the music coming from a different location. No further action was taken.		
9/23/2023	6:45 PM	18758	1440	Amelia Way	Per reporting party guest are very loud screaming at the top of their lungs . They are by the pool they are loud they had music earlier but it's turned off at this time. Guest have six cars parked 2 in driveway 2 garage and 2 vehicles are on the street. It has been on going since yesterday.	Edward Brik / Marina Bri	CODE	7:00 PM	Arrived at the property approximately 7:00 pm in reference to a music complaint. From the street in front of the property, I was not able to hear music beyond the property line. I called the reporting party, and was granted access to his backyard where I was able to make a more accurate observation. From the reporting party's property, I was able to hear music being played and the music coming from 1440 Amelia Way. I issued a citation for music heard beyond the property line to the responsible renter and called the local contact and informed them of the citation.		A7145 - Music Audible at Property Line

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9/23/2023	11:46 PM	18724	390	CORTEZ RD	noise,loud yelling on the pool.	Neal Nussbaum	CODE	11:53 PM	Arrived at property approximately at 11:53pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond property lines. I issued a citation, The reporting party left a call back number but did not answer. I called the local contact and left a voicemail explaining my observations at the property.		A7144 - Music Audible at Property Line
9/24/2023	8:17 AM	18764	146	E Morongo	House north of E Morongo Road has loud music playing at 8AM. The caller isn't sure of the address though so I've refrained from possibly calling wrong contact.	N/A	CODE	9:00 AM	At the beginning of my shift at 9:00 am, I reviewed this complaint then called and spoke to the reporting party to determine if he had a general idea of where the music was coming from. The RP was able to determine that the property address was 146 E Morongo Rd. Not a registered Vacation rental. I directed the RP to call the police non-emergency dispatch line to report the disturbance as the RP could it determine that the property is operating as a vacation rental. As a precautionary measure, I will conduct an investigation by reviewing online booking platforms to see if the property in question is advertising as a short-term rental, and take action if appropriate.		