

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/11/2023	1:50 PM	19116	2895	Verona Rd Palm	Reporting party stating there is 14 vehicles at this STR. Reporting party states this is only a 3 bedroom rental and not needing 14 vehicles there. Reporting party left contact details, but does not need a call back from code compliance officer.	N/A	CODE	2:15 PM	Arrived at the location at 2:15PM and observed the property from the street in front of the home. There was one car in the driveway and a couple on the street around the home. Home is not a registered vacation rental. No violation.		
10/14/2023	7:25 PM	19216	630	Tachevah Dr	calling about a noise complaint on this property. would like to be contacted in regards to a resolution to this complaint.	N/A	CODE	9:55 PM	The property is not a registered vacation rental property. Upon arrival to the property, I witnessed a valet service parking cars and a wedding event at the location. I was able to confirm in that the property has an active valet permit for the date of the complaint. I called the reporting party and explained to her the property is not a vacation rental and has a permit for the event.		
10/14/2023	6:09 PM	19212	1627	E San Lucas	The caller claims that a smoke detector is sounding for some time but she is not sure where the sound is coming from. She claims that it's the address 1627 E San Lucas	N/A	CODE	9:31 PM	The property address reported is not a registered vacation rental with the City of Palm Springs. I called the reporting party and advised them to contact the non-emergency police line and have an Officer respond to the property.		
10/14/2023	5:46 PM	19210	1874	Los Alamos Rd	Screaming, parting, music and un-permitted rental house. it's been going on all afternoon. He just wants the music to stop and to take the yelling and parting inside.	N/A	CODE	9:15 PM	Property is currently under investigation. Further enforcement action to be reviewed by the city as this property has been cited for operating without a vacation rental certificate. No further action was taken. RP remained anonymous.		
10/14/2023	5:04 PM	19208	2825	Verona Rd Palm	He does not want to be contacted back. He is upset because there are 9 cars outside the address 2825 verona and there is screaming.	N/A	CODE	9:12 PM	Property is currently under investigation. Knocked and talked to the guest at the property to gain compliance. They confirmed that they rented the property. Further enforcement action to be reviewed by the city as this property has been cited well over 3 times for operating without a vacation rental certificate. Compliance for vehicles gained by guest, no citation issued for guest. RP remained anonymous.		
10/14/2023	4:22 PM	19206	2825	E Verona Rd	Loud out door music, it is going on at the moment and it is ongoing. Complainant did not want to provide his information, he wanted to remain anonymous.	N/A	CODE	9:12 PM	Property is currently under investigation. Knocked and talked to the guest at the property to gain compliance. They confirmed that they rented the property. Further enforcement action to be reviewed by the city as this property has been cited well over 3 times for operating without a vacation rental certificate. Compliance for vehicles gained by guest, no citation issued for guest. RP remained anonymous.		
10/14/2023	4:16 PM	19204	1322	S Farrell Dr	Large party - amplified music		CODE	4:30 PM	Arrived at the property at approximately 1630hrs in reference to loud music. Upon arrival I witnessed music coming from the residence and the property appeared to be hosting an event. I contacted the occupants and was able to verify the property is owner occupied. The owners are throwing their wedding reception at the property. Reporting party didn't request a call back. No further action was taken.	YES	

10/14/2023	2:34 PM	19198	1594	Lorena Way Palm	Reporting party calling in a loud music complaint. Reporting party wished to remain anonymous. Call Information: Live Call	N/A	CODE	2:55 PM	Arrived to the property at 2:55pm and began an investigation from the street in front of the home. No music or noise was noted from the property line at the property complained about. RP was anonymous and did not request a call back.		
10/14/2023	1:43 PM	19194	2300	Calle Palo Fierro	Reporting party stating there is loud music being played at this STR. Reporting party stating you can not hear it much from the street due to music being played on the back by the golf course. Reporting party gives permission to code compliance officer to contact them for access to their property. Reporting party wants a follow up call from code compliance officer.	Vic Calixto	CODE	1:58 PM	After receiving this call for outdoor music, I arrived to the property at 1:58 pm. I called the reporting party to gain access to their property for a better vantage point. I was able to positively identify that the music was coming from the vacation rental backyard pool area. Issued Administrative Citation #A7728 to the primary renter		A7728 - Music at Property Line
10/14/2023	12:05 PM	19190	2184	E Powell Rd	Per RP stated, outside music they think that the guest are by the backyard. RP arrived like half an hour ago and the music is still playing. RP did not want to leave their name or phone number. No callback or access to property.	Kevin Francis / Joshua Gilbert	CODE	12:22 PM	Arrived at 12:22 pm and was immediately able to hear loud music coming from the side yard of the property while I stood at the property line in the street. I made contact at the side gate of the property who stated he was a friend of the owner and was using the house for the weekend. I issued administrative citation #A7725 for violation of PSMC 5.25.070(g), provided him with the appeals and payment instructions, and a good neighbor brochure. I called and advised the local contact of the violation and citation that was issued. The reporting party was anonymous.		A7725 - Music at Property Line