DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/19/2023	8:40 PM	19312	1125	E Louise Dr	8:30 pm construction on roof - ongoing - complainant states its been ongoing for 4 days and claims it is not an emergency. Complainant also states they have asked them to stop. Complainant wants a call back and states there is no need for access to their property.	Patrick Sheehan / Danae Sheehan	CODE	8:50 PM	Arrived at approximately 8:50 PM. Upon arrival, I observed two plumbing company vehicles parked in the driveway of the residence. I did not hear any loud noises or machines. I then made contact with two men in the driveway who identified themselves as licensed plumbers fixing a leaking gas line. They stated it was an emergency and were finishing as I arrived. I then contacted the local and contact and the owner and advised them of the complaint. They both stated that the Gas company had located a leaking gas line and the plumbing company was hired. They stated it was an emergency and had to be completed. The vacation rental unit was not occupied. The reporting party was contacted and was left a voicemail.		
10/20/2023	8:26 PM	19340	606	Monterey Rd	Loud music playing outdoors. Complainant is not 100% certain this is the address (they stated its the house next door to 622 monterey to the south. -no call back required. - no access to property	N/A	CODE	8:38 PM	RP wasn't sure what address the music was coming from. Address was best they could provide. Arrived in the area at 8:38PM and everything was quiet. I couldn't hear any music coming from anywhere in the area and the address provided was silent. No violations and no confirmation on the address.		
10/20/2023	6:37 PM	19338	2905	La Puerta Del Sol	complainant is reporting a Bachelorette party -they state there is loud yelling and complainant is a few houses away and can hear. - currently ongoing -complainant would like a call back	Luis Barba	CODE	6:52 PM	Arrived at the property at 6:52PM and observed the property from the street in front of the home. Could see that there were eight cars parked in the two driveways of the property and the home is a six bedroom. Could hear voices coming from the home while standing in the street. Made contact with the occupants and issued a citation to the responsible renter for too many vehicles and explained the rules which they understood. Left VM for the reporting party and spoke with the local contact for the property and explained that a citation was issued.	NO	A6780 - Vehicles exceed permitted limit
10/20/2023	6:24 PM	19336	3030	Vincentia Rd	playing loud music in the backyard - ongoing - more than eight people - 3 bedroom	Jesus Alvarez / Martin Alvarez	CODE	6:40 PM	Arrived at the property at 6:40PM and observed the home from the street in front. There were no cars in the driveway and no noise coming from the property. Could hear music coming from the property behind the VR that is not listed as a vacation rental. Talked to the owner of the vacation rental and he stated the guests left 45 minutes prior to our arrival and that they were explained the rules. No violation. No way to call the RP back.	NO	
10/20/2023	12:50 PM	19330	524	S Calle Santa Rosa	There was a lot of yelling and noise last night. He has reported this house for the same issue several times before.	Walt Hawkins / Mike Heredia	CODE	2:05 PM	Received call reference a noise complaint for this property. The hotline referenced that the reporting party stated the noise had occurred last evening, and I confirmed that there was not presently an active nuisance. I called and spoke to the local contact, Mike, and advised him of the complaint that was received, and he stated he would reach out to the guests. I then called and spoke with the reporting party.		

10/22/2023	8:48 AM	19368	1111	E Palm Canyon Dr Unit 383	Excessive Noise Friday night till 11pm and Saturday night till 3am	N/A	CODE	9:42 AM	Property is not a listed vacation rental. Nuisance is no longer active. Called RP and left a VM regarding my findings and to call back if needed.		