

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/30/2023	12:28 PM	19492	600	Quincy Way	amplified music it's been happening since Friday.	N/A	CODE	8:14 AM	Property is not a registered VR. Left VM with RP		
11/1/2023	1:07 PM	19502	1102	Via San Michael	Caller reporting loud music coming from the backyard of this home. 1102 via	Artak Abrahamyan / Simon Abrahamyan	CODE	1:25 PM	Arrived at the property at 1:25 PM and made my observations from the street in front of the location. No noise was coming from the property. Contacted the local contact for the property and he stated that it was the owners son staying at the property. He stated that he would go buy the property and check in with them. No violation, no RP contact.	NO	
11/3/2023	7:23 PM	19552	691	S Camino Real	Complainant is reporting a short term rental they state is at the corner of sunny dunes and camino real that has excessive parking - they did not provide an estimate of how many vehicles Complainant is claiming that someone has side swiped a vehicle of someone who lives at 695 N CAMINO REAL PALM SPRINGS, CA 92262.	Carl Stevens / Ben Lander	CODE	7:22 PM	Arrived at the property at approximately 7:22 pm in reference to a reported parking violation of cars exceeding the allowed limit. From the street in front of the property, I witnessed no violation of cars exceeding the limit on the street or in the driveway. I contacted the local contact to confirm if the property was occupied by the owner or rented short-term for the weekend. The local contact stated the property is occupied by the owner and he will be at the property for the weekend.	YES	
11/3/2023	12:59 PM	19540	1233	N Monte Vista	calling to report STR playing music very loudly for the past hour. Stated they have been yelling as well, along with playing some type of percussion/drum instrument.	ACME House Company	CODE	1:20 PM	Upon arrival at approximately 1:20 PM, I stood at the property line facing the residence, and walked the entire property line where I was not able to hear any noise or music. Called and left a voicemail for the RP to see if he could still hear the music. Called Acme House and spoke to Drake, who advised me that they also received a complaint for this property and already had a member of their staff respond to the property and speak with the guests. Approximately 35 minutes after departing the location, the reporting party returned my call and advised that the music had stopped. No violation at this time.	NO	
11/4/2023	5:53 PM	19572	3010	E Verona Rd	Playing loud "booming" music - currently ongoing claiming same incident occurred the previous night until 1 in the morning. The complainant would like a call back. no access to their property .	Jeff Litton / Fabiana Spinelli	CODE	6:01 PM	Arrived at the property at approximately 6:01pm in reference to loud music. Upon arrival, I witnessed music coming from the residence and the property appeared to be hosting an event. I contacted the occupants and was able to verify by ID the property was owner occupied. I called the reporting party and notified them the music was coming from an owner-occupied property and not a short-term rental. I advised them to contact the non-emergency Police line if the music nuisance continues throughout the night. No further action was taken.	YES	

11/4/2023	5:20 PM	19570	2331	N Cardillo Ave	They are reporting a loud party with music. Unsure if it is outdoors or indoors that the music is playing (they did not ask). They will provide access to the property if needed. They do want a call back with an update.	Natural Retreats	CODE	5:22 PM	Arrived at the property at approximately 5:22pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line. I contacted the responsible renter and advised them of the complaint, informed them of the rules and gave the renters a good neighbor brochure. I issued citation A7148 to the responsible renter for music beyond property lines. I called the reporting party and advised on my contact with the occupants. I called the local contact on file but there was no answer, so a message was left.	NO	A7148 - Music Audible at Property Line
11/4/2023	5:06 PM	19568	1330	E Gem Circle	Complainant is reporting loud music that can be heard from the complainants home. They are unsure of which short term rental it is. complainant does not need a call back but does give access to their property to confirm the complaint.	Altamira	CODE	5:07 PM	Arrived at the property at approximately 5:07pm in reference to loud music. Upon arrival I witnessed music coming from the residence and the property appeared to be hosting an event. Officer Whittaker already responded to the property and confirmed the property was owner occupied. I contacted the occupants as well and was able to verify the property owner was still at the residence. I advised the owner if the music continues to be a nuisance the neighbors can contact the non-emergency police line so it would be neighborly to bring the music down. The reporting party allowed access to their property, so I made contact with the RP and advised the music was coming for a owner occupied property and not a short-term rental. No further action was taken.	YES	
11/4/2023	4:35 PM	19566	3540	E Sunny Dunes Rd	Last night the renters at 3540 E Sunny Dunes Rd kept her husband awake all night by loud noise and partying . This afternoon they have been blaring music until about 5 mins ago. It sounded like a concert. This has been a problem all day since last night.	Jeremy Gabriel / David Monday	CODE	7:51 PM	Upon arrival at the property, I witnessed the local contact at the property and the renters no longer at the residence. The local contact stated they evicted the renters due to their zero-citation policy that the renters were aware of and signed before occupying the property. I called the reporting party and informed them that the renters have been evicted and there would be no occupants at the property for the rest of the weekend. No further action was taken.	NO	
11/4/2023	4:01 PM	19564	1405	E Tachevah Dr	Loud live music playing outdoors. Currently ongoing . no call back wanted/no access to property	N/A	CODE	4:20 PM	Arrived at the property at approximately 4:20 pm in reference to loud music. Upon arrival I witnessed music coming from the residence and the property appeared to be hosting a birthday party. I contacted the occupants and was able to verify by a California ID that the property was occupied by the owner. The owner recently purchased the property however the previous owner held a vacation rental certificate. The reporting party didn't request a call back. No further action was taken.	YES	
11/5/2023	9:39 AM	19584	2046	Zachary Ct	Owner and getting complaints of loud music 2046 Zachary court Its been going on all morning	Dennis Montanez	CODE	11:20 AM	Arrived at this property at 11:20 am. Stood at the property line in the street where I was not able to witness any music or other amplified sound emitting from the property. Made contact with the reporting party as well as the local contact. Local contact stated that the property was being rented, reporting party advised they would call the VR hotline again if music could be heard at a later time. No violation.	NO	

11/5/2023	8:45 AM	19580	1057	S Farrell DR	5 Vehicles in the driveway on the property	VACASA	CODE	10:28 PM	Arrived at the property at 10:28 am. Observed 5 vehicles parked in the circular driveway, property is a 3 bedroom. Made contact with the responsible renter, Ian, and issued administrative citation #A7734 for PSMC 5.25.070(c). Called and spoke to the receptionist from Vacasa, letting them know about the violation & citation issued. Called and spoke to the RP and advised them that a citation was issued to the guest.	NO	A7734 - Vehicles exceeding permitted limit
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