

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/16/2023	10:00 AM	19734	2395	Acacia Road W	the sprinklers from the front yard are always spinning to into driveway and getting cars wet. It's been happening for months. He told the Gardner and some of the maids/cleaners but no one has done anything.	Jesus / Janet	CODE	11:37 AM	Called and spoke to the homeowner reference the complaint. Homeowner was appreciative and apologetic for the nuisance caused and indicated they would be contacting their gardener today to adjust the sprinklers. Also called and spoke to the reporting party and let him know that the owner would make sure that the sprinklers are fixed to avoid any further issue. Reporting party satisfied with the resolution.		
11/17/2023	4:32 PM	19748	1340	E Adobe Way	Loud conversations in the backyard. Ongoing issue.	Michael Markham / Jeffery Anderson	CODE	4:42 PM	Received a call for "talking by the pool" at the property located at 1340 Adobe way. Arrived at the property at 4:42 PM and began an investigation from the street in front of the property. Some noise was heard from the property line, but no violations were witnessed. Property manager was contacted and advised of the complaint.		
11/17/2023	5:19 PM	19750	1340	E Adobe Way	Complainant states he was driven out of his backyard because he can hear the renters conversations. He went inside his home and he can still hear people over his TV. Noise issue has been going on for over an hour. Every weekend there's different people causing noise disturbance. This is the second time he calls today. Doesn't want a callback from code compliance officer.	Michael Markham / Jeffery Anderson	CODE	4:42 PM	Duplicate call. Complaint was reported by the same RP, and responded to at 4:42pm on 11/17/23. No Violations found.		
11/17/2023	7:57 PM	19756	2553	N Cardillo Ave	Last night she called at 1am about neighbors screaming, now they're playing loud music for the past 20 minutes .	Alysha Guzman	CODE	8:13 PM	Arrived at the property at approximately 8:13 pm in reference to a loud music call. From the street in front of the property, I was able to hear music beyond the property line coming from 2553 N Cardillo Ave. I contacted the responsible renter and advised him of the complaint and informed him of the vacation rental rules regarding amplified music. I gave a good neighbor brochure and issued citation A7148 for music beyond property lines. I called the reporting party and advised them on my contact with the occupants. I called the local contact on file but there was no answer, so a message was left.		A7148 - Music Audible at Property Line
11/17/2023	8:13 PM	19758	2380	San Antonio Rd	Renters moved in at 5 pm today and since then there's been loud yelling, talking, screaming. Complainant left home and came back around 8 and its still going on. They can't sleep with the noise . Address: 2380 N San Antonio Rd	David Rios / Oscar Flink	CODE	8:37 PM	I arrived at the address and took my observations from the street in front of the property. I took decibel readings of mild talking coming from the property, and the levels were under the allowed residential limits for noise. To ensure the property doesn't receive further complaints, I contacted the responsible renter and briefly went over the vacation rental rules and gave the occupants a good neighbor brochure. I called the local contact and advised them of my observations at the property. The reporting party didn't request a call back but left call back information. After talking to the occupants, I felt no further action was needed.		

11/18/2023	5:52 PM	19764	1340	E Adobe Way	loud conversations and laughing in the backyard.	Michael Markham / Jeffery Anderson	CODE	6:05 PM	At approximately 6:05 pm, I arrived at the location and took my observations from the street in front of the property. I took decibel readings of mild talking coming from the property, and the levels were well under the allowed residential limits for noise. No amplified noise was heard from the property line. To ensure the property doesn't receive further complaints, I contacted the responsible renter and briefly went over the VR rules. I called the local contact and advised the agent from Poolside Vacation Rentals of the hotline call and my observations. The reporting party left call back info, but the number wasn't active. No further action was taken.		
11/18/2023	10:14 PM	19772	473	N Burton Way	Blasting music in the backyard it started about 10min ago.	Hamid Karimi	CODE	10:24 PM	Received a call for music coming from the property at 473 Burton. Arrived to the property at 10:24pm. Began an investigation from the street in front of the home. No music or noise were noted coming from the home. Local contact called, and he stated the property was not being rented or occupied by the owners. RP called back and left a message.	YES	
11/18/2023	10:41 PM	19774	131	E Morongo Rd	they're playing loud music in the backyard. It started a couple of hours ago.	N/A	CODE	10:50 PM	Received a call for music. Property was not a registered vacation rental. Arrived at the property at 10:50pm, No music or excessive noise coming from either the registered vacation rental in the area or the complained about property. No violations witnessed or citations issued.		