

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/28/2023	12:28 PM	19922	4995	Cherry Hills Dr	<p>STR guest must have put the trash out and, a homeless went through their trash around 4:00AM</p> <p>-There is currently trash scattered on the yard and on the street.</p> <p>-Potential Violation is being observed</p> <p>-RP is on the neighborhood board and has been receiving multiple calls regarding this</p> <p>-RP stated if Code Compliance Officer wanted to give her a call back, that would be fine.</p>	Kristin White	CODE	12:41	<p>Officers Bowman and Bermudo arrived at the reported address at 12:41. From the street in front of the property, trash, refuse, and other debris were observed strewn about the driveway of the reported address. Contacted the property owner to briefly discuss the complaint received and the observed violation and informed them of their ability to correct the violation by removing the trash within 60 minutes as allowed within the vacation rental ordinance. Upon reinspection, all trash and refuse had been removed—no citation was issued.</p>		
12/1/2023	12:21 PM	19968	2122	E Baristo Rd	<p>RP states there is a Tour Company that has vehicles parked on the driveway, in front of the property and on the side street Cerritos Dr.</p> <p>-3 vehicles are parked in driveway, 1 is parked in front of property, 3 are parked on Cerritos Dr.</p> <p>-Potential violation is currently being observed and it is ongoing, RP states this also happened last year during the season.</p> <p>-Per RP every resident is only supposed to have 1 vehicle</p> <p>-RP is not requesting a callback from Code Compliance Officer, but stated if they needed to contact him they can.</p>	N/A	CODE	1:59 PM	<p>This property cancelled their short-term rental certificate earlier this year. Called and spoke to the reporting party to advise them that the property is not a short-term rental, he was under the impression that all residences in the city have a one vehicle per bedroom rule regardless if they are short-term rentals or owner occupied residences. The reporting party stated that the parking situation is a constant issue. As such, I advised the reporting party that I would be forwarding his complaint to the code officer assigned to the area in which the property is located. Reporting party was satisfied with my response.</p>		
12/2/2023	10:56 PM	19982	770	N Girasol Ct	<p>playing loud music outdoors</p> <p>no call back requested</p>	Vacation Palm Springs	CODE	11:08 PM	<p>I arrived at the property at approximately 11:08 pm and from the street in front of the property I made my observations. No violation was witnessed coming from the property. I spoke with a contact from Vacation Palm Springs and notified the agent of the complaint and my observations. The agent advised guests are staying at the property and they will call the responsible renter. The reporting party didn't request a call back. No further action was taken.</p>		