

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/27/2023	12:23 PM	20302	2775	E Verona Rd	This happened last night, loud music from midnight until 3am. They also had a loud booming.	Andy	CODE	3:10 PM	I followed up with the RP via phone to confirm that there were no active nuisances and that their report was related to disturbances from the previous night. RP is aware that the reported property is suspended and that it may be the owner who is there, but they wanted to ensure that their complaint is documented. No violation. I will be following up with the property owner to discuss what was reported. Further investigation found that the property is owner occupied and not operating in violation of their suspension.	YES	
12/27/2023	5:06 PM	20312	823	Topaz Cir	Kids streaming outside for two hours - no music - ongoing would like a call back from officer complainant gives access to property - complainant is behind	Todd Farr / Kirk Allen	CODE	5:02 PM	At approximately 5:02pm, I arrived at the location and took my observations from the street in front of the property. I heard sounds of kids playing in the backyard, but the noise levels were well under the allowed residential limits for noise. No amplified music was heard from the property line, just kids in the pool. I called the local contact for the property and advised them of the noise complaint. I ask the local contact to call the responsible renter so they're aware the city received a noise complaint and to ensure the property doesn't receive further complaints throughout their stay. I called the reporting party and discussed the noise ordinance decibel limits for vacation rentals. I explained to the RP the occupants were under the level and no violation was witnessed. No further action was taken.		
12/27/2023	5:49 PM	20316	1928	N Farrell	Screaming and yelling out in the pool - can be heard from inside the home - ongoing - no music complainant would like a call back and would also like to know if the owner has to live at the property to be able to rent it out as a vacation rental? no access to their property	Sunny Days Vacation Rentals	CODE	8:39 PM	I arrived at the location and took my observations from the street in front of the property. I heard no noise or amplified music from the property line, just the sound of cars coming from Farrell Dr. I called the local contact for the property and advised them of the noise complaint. I asked the contact to call the responsible renter to ensure the property doesn't receive further complaints throughout their stay. I called the reporting party and discussed my observations at the property. I advised on the noise ordinance and decibel sound levels before 10:00 pm for vacation rentals. No further action was taken.		
12/28/2023	1:29 PM	20340	1033	S Calle De Maria	Reporting party stating there are 2 dogs in this STR that will not stop barking. Reporting party stating there is music being played as well. Reporting party stated they let it go for 3 weeks now, but today she is feeling ill and would like some quiet time. Reporting party wished to stay anonymous for this call.	Vacasa	CODE	1:38 PM	Upon my arrival at 1:38 pm, I stood at the property line facing west to make my observations. I was unable to detect any noise coming from the property. As this property is situated on a corner lot, I walked to the right side of the property facing north and still was not able to hear anything. After concluding my investigation, I called Vacasa and spoke to Mo. Mo stated that the property was not being rented and is currently being occupied by the owner. As the reporting party was anonymous, I was unable to make contact and relay this information to them.	YES	

12/29/2023	3:01 PM	20380	1356	S San Mateo Dr	Reporting party is stating this property was recently sold and it is being used as an STR. Reporting party stated she went to go introduce herself and person who answered door stated they were only guests. Reporting party would like a follow up call from code compliance officer.	PSP Property Care	CODE	4:19 PM	Upon receiving this call, I checked the DSPC Master List and confirmed that this property does hold a short-term vacation rental certificate. I called and advised the reporting party and confirmed while speaking with her that there was no active nuisance at the property in question.		
12/30/2023	3:22 PM	20398	1494	Gem Cir	Noise Complain with music	Poolside Vacation Rentals	CODE	3:35 PM	Arrived at the property at approximately 3:35 pm in reference to loud music. Upon arrival, I witnessed no music coming from the residence and after reviewing the city's database the property had a contract summary submission that was due to be checked out on the day of the complaint. I called the local contact and advised them of the complaint issued. The local contact confirmed the property is being occupied by the owners through the holidays. I made brief contact with the occupant, verified the name by ID, and confirmed it matched the name on the master list. I called the reporting party and advised the property is owner-occupied and not a short-term rental. I advised them to contact the non-emergency police line if the music nuisance continues throughout the night. No further action was taken.	YES	
12/30/2023	5:50 PM	20412	1321	Francis Dr	Caller is not sure that this address is a rental but wanted to call to put in a complaint that there are voices elevated in this address and it smells like they are burning plastic. This issue is currently ongoing. Caller did not want to leave his information	Donna Cavins	CODE	6:10 PM	Arrived at the property at approximately 6:10 pm and observed the location from the street in front of the home. Did not observe any violations for noise or music coming from the property. Did not contact the occupants as there were no observed violations. Contacted the local contact for the property and discussed the complaint and my observations at the property. No contact was requested from the reporting party.		
12/30/2023	11:53 PM	20422	666	S Warms Sands	The complainant stated that there is noise coming from the property and there is an ongoing party. Complainant has requested a call back from the Code Compliance Officer.	Poolside Vacation Rentals	CODE	12:02 AM	Arrived to the property at 12:02AM and began an investigation from the property line. Light noise was heard from the property line, but no violation per the city of palm springs municipal code. Contacted the guest and found the home to be occupied by the property owner. RP was contacted at location. No citation issued.	YES	