

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
1/22/2024	12:26 AM	20786	912	E Sunair Rd	Loud Noise reported from property, ongoing for multiple nights now	Brock Berry / Eric Sanchez	CODE	12:45 AM	Arrived around 12:45AM and the home was dark with no cars in the driveway. Didn't call the local contact and didn't see a contract summary.		
1/25/2024	9:07 PM	20814	1000	N Avenida Caballeros	Per reporting party stated loud music, by the pool in front of the house, that is where all the noise is coming from. Guest have been out there for at least an hour. address: 1000 block of corner of San Jacinto and Caballeros. (house)	Jonathan Saindon	CODE	9:18 PM	I arrived at the property of 1000 Caballeros Way, at approximately 9:18 pm in reference to loud music. Upon arrival, I witnessed music coming from the residence and the property appeared to be hosting a party. I contacted the occupants and verified by a California ID that the owner is occupying the property. I called the reporting party and informed that the property is owner-occupied and not operating as a short-term rental. No further action was taken.	YES	
1/26/2024	3:30 PM	20820	2375	N San Antonio	Complainant is reporting a potential illegal rental. They state there are two vehicles out front (in the driveway) with out of state license plates. - currently ongoing The complainant claims the there have been renters that had people there before for about a week and less than 28 days which would be legal . Would only like a call back if necessary and they did not provide access to their property.	N/A	CODE	3:54 PM	I received a vacation rental hotline call regarding an illegal vacation rental at the property 2375 N San Antonio Rd. This property does not hold an active vacation rental certificate. I arrived at the property at 3:54 pm. The property was occupied, and I contacted the guests. I was able to receive the Airbnb booking itinerary which verified they were staying long-term at the property for 30 days. No violations, no citations issued.		
1/27/2024	4:33 PM	20854	2186	N Starr Rd	Renters have been at this property since last Monday. He spoke to them about being loud. They seemed intoxicated, but they did lowered the noise level. Thursday another neighbor while walking their dog around 5pm , noticed how loud they were being. They've had a house party all day today. He's afraid it will continue throughout the night.	McLean Company	CODE	4:52 PM	I arrived at the property at approximately 4:52 pm and observed the location from the street in front of the home. I did not observe any violations for noise or music coming from the property. Did not contact the occupants as there were no observed violations. Contacted the local contact for the property and discussed the complaint and my observations at the property. No contact was requested from the reporting party.		
1/27/2024	11:55 PM	20862	666	S Warm Sands	Reporting party stating there is loud music being played at this STR. Reporting party stated there is also screaming outside by the pool. Reporting party would like officer to contact him when he arrives so he can give him access to his property because he can hear noise better from his backyard.	Poolside Vacation Rentals	CODE	12:11 AM	I arrived at the property of 666 Warms Sands, at approximately 12:11 a.m. in reference to loud music. Upon arrival, the RP met me on the street in front of the property and granted access to his property to make observations and decibel sound level readings, I witnessed music coming from the residence of 666 Warm Sands. I contacted the occupants and verified by a California ID that the owner was occupying the property. Once I confirmed the property wasn't in violation, I made contact with the RP and informed him the property was owner-occupied and not operating as a short-term rental. No further action was taken.	YES	

1/28/2024	12:20 AM	20866	666	S Warm Sands	Reporting party stated he called 30 minutes ago to report noise complaint and has not received a follow up call from Code Compliance Officer. Reporting party stated they normally call within 10 minutes. Reporting party stating loud music and loud talking still going on.	Poolside Vacation Rentals	CODE	12:11 AM	I arrived at the property of 666 Warm Sands, at approximately 12:11 a.m. in reference to loud music. Upon arrival, the RP met me on the street in front of the property and granted access to his property to make observations and decibel sound level readings, I witnessed music coming from the residence of 666 Warm Sands. I contacted the occupants and verified by a California ID that the owner was occupying the property. Once I confirmed the property wasn't in violation, I made contact with the RP and informed him the property was owner-occupied and not operating as a short-term rental. No further action was taken.	YES	
1/28/2024	7:55 AM	20870	3048	N Bahada Rd	Too many cars per house parked at the residence across the street at a vacation home	Edis Petrosyan	CODE	9:18 AM	I arrived at the property at 9:18 am, and observed 1 vehicle in the driveway, as well 1 vehicle parked in the street directly in front of the property. The property has 4 bedrooms, no violation. I called the listed local contact who advised they were no longer the local contact. I then called and spoke to the property owner, advised him of the complaint, and that he needs to update the local contact info for his property. The owner also stated that he was staying at the property. The reporting party did not request a callback.	YES	
1/28/2024	8:35 AM	20874	3048	N Bahada Rd	What is Happening: There were 7 cars parked overnight Where:3048 N Bahada Rd Palms Springs Voicemail left at 7:11am on 1/28/24. Attempted to call the complainant back and got voicemail	Edis Petrosyan	CODE	9:18 AM	Duplicate complaint-See hotline call #20870		
1/28/2024	12:13 PM	20882	1675	S La Verne Way	Complainant states that the rental is a three bedroom short rental and they have four vehicles in the driveway. Complainant is unsure of how many vehicles are allowed. - currently ongoing -they would like a call back from code compliance officer - they states there is no need for property access, therefore they do not grant access .	ACME House Company	CODE	12:31 PM	Upon my arrival at approximately 12:31 pm, I observed 3 vehicles in the driveway and none on the street. I called and advised both Acme House and the reporting party of my findings. No violation.		